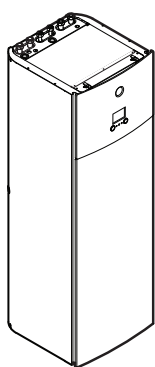




Installation manual

Daikin Altherma 3 H F




EAVH16SU18DA6V(7)
EAVH16SU23DA6V(7)

Installation manual
Daikin Altherma 3 H F

English

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2 Specific installer safety instructions

- **Installation manual – Outdoor unit:**
 - Installation instructions
 - Format: Paper (in the box of the outdoor unit)
- **Installation manual – Indoor unit:**
 - Installation instructions
 - Format: Paper (in the box of the indoor unit)
- **Installer reference guide:**
 - Preparation of the installation, good practices, reference data, ...
 - Format: Digital files on <http://www.daikineurope.com/support-and-manuals/product-information/>
- **Addendum book for optional equipment:**
 - Additional info about how to install optional equipment
 - Format: Paper (in the box of the indoor unit) + Digital files on <http://www.daikineurope.com/support-and-manuals/product-information/>

Latest revisions of the supplied documentation may be available on the regional Daikin website or via your dealer.

The original documentation is written in English. All other languages are translations.

Technical engineering data

- A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible).
- The **full set** of latest technical data is available on the Daikin Business Portal (authentication required).

Online tools

In addition to the documentation set, some online tools are available for installers:

- **Heating Solutions Navigator**
 - Digital toolbox that offers a variety of tools to facilitate the installation and configuration of heating systems.
 - To access Heating Solutions Navigator, registration to the Stand By Me platform is required. For more information, see <https://professional.standbyme.daikin.eu>.
- **Daikin e-Care**
 - Mobile app for installers and service technicians that allows you to register, configure and troubleshoot heating systems.
 - The mobile app can be downloaded for iOS and Android devices using the QR codes below. Registration to the Stand By Me platform is required to access the app.

App Store

Google Play



2 Specific installer safety instructions

Always observe the following safety instructions and regulations.

Installation site (see "[4.1 Preparing the installation site](#)" ▶ 6)]



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).

Opening and closing the unit (see "[4.2 Opening and closing the unit](#)" ▶ 6)]



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING/SCALDING

Mounting the indoor unit (see "[4.3 Mounting the indoor unit](#)" ▶ 8)]



WARNING

Fixing method of the indoor unit MUST be in accordance with the instructions from this manual. See "[4.3 Mounting the indoor unit](#)" ▶ 8].

Piping installation (see "[5 Piping installation](#)" ▶ 8)]



WARNING

Field piping method MUST be in accordance with the instructions from this manual. See "[5 Piping installation](#)" ▶ 8].



WARNING

Ethylene glycol is toxic.



WARNING

Due to the presence of glycol, corrosion of the system is possible. Uninhibited glycol will turn acidic under the influence of oxygen. This process is accelerated by the presence of copper and high temperatures. The acidic uninhibited glycol attacks metal surfaces and forms galvanic corrosion cells that cause severe damage to the system. Therefore it is important that:

- the water treatment is correctly executed by a qualified water specialist,
- a glycol with corrosion inhibitors is selected to counteract acids formed by the oxidation of glycols,
- no automotive glycol is used because their corrosion inhibitors have a limited lifetime and contain silicates which can foul or plug the system,
- galvanized pipes are NOT used in glycol systems since the presence may lead to the precipitation of certain components in the glycol's corrosion inhibitor.



WARNING

The discharge pipes from the pressure relief valves MUST terminate in a safe and visible position without forming any risk to persons in the vicinity.



WARNING

- Discharge piping, tundish, drain valves, etc. MUST be positioned away from any electrical components.
- The discharge pipe away from the tundish MUST terminate in a safe, visible position without forming any risk to persons in the vicinity.



WARNING

- Do NOT install any valves between the domestic hot water tank and relief valves/expansion vessel.
- Do NOT install shut-off valves between the expansion relief valve and the domestic hot water tank.

Electrical installation (see "[6 Electrical installation](#)" ▶ 13)]



DANGER: RISK OF ELECTROCUTION


WARNING

Electrical wiring connection method **MUST** be in accordance with the instructions from this manual. See "6 Electrical installation" [p. 13].


WARNING

- All wiring **MUST** be performed by an authorised electrician and **MUST** comply with the applicable legislation.
- Make electrical connections to the fixed wiring.
- All components procured on-site and all electrical construction **MUST** comply with the applicable legislation.


WARNING

ALWAYS use multicore cable for power supply cables.


CAUTION

Do **NOT** push or place redundant cable length in the unit.


WARNING

The backup heater **MUST** have a dedicated power supply and **MUST** be protected by the safety devices required by the applicable legislation.


CAUTION

To guarantee the unit is completely earthed, **ALWAYS** connect the backup heater power supply and the earth cable.

Commissioning (see "8 Commissioning" [p. 26])


WARNING

Commissioning method **MUST** be in accordance with the instructions from this manual. See "8 Commissioning" [p. 26].

Maintenance and service (see "10 Maintenance and service" [p. 28])


CAUTION

Water coming out of the valve may be very hot.


WARNING

If the internal wiring is damaged, it has to be replaced by the manufacturer, its service agent or similarly qualified persons.


DANGER: RISK OF BURNING/SCALDING

The water in the tank can be very hot.

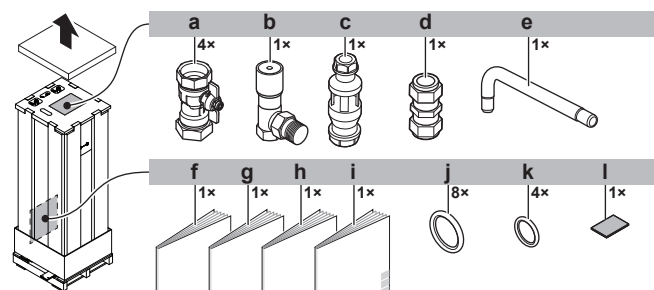
3 About the box

3.1 Indoor unit


INFORMATION

This unit has been tested and approved according to BS EN12897:2016

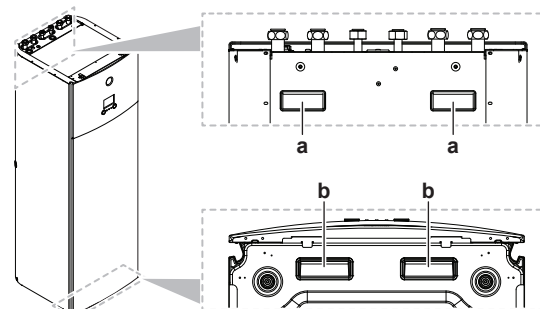
3.1.1 To remove the accessories from the indoor unit



- a Shut-off valves for water circuit
- b Overpressure bypass valve
- c Tundish (to mount onto the pressure relief valve discharge pipe)
- d Brass compression coupler
- e Discharge pipe (for pressure relief valve)
- f General safety precautions
- g Addendum book for optional equipment
- h Indoor unit installation manual
- i Operation manual
- j Sealing rings for shut-off valves (space heating water circuit)
- k Sealing rings for field-supplied shut-off valves (domestic hot water circuit)
- l Sealing tape for low voltage wiring intake

3.1.2 To handle the indoor unit

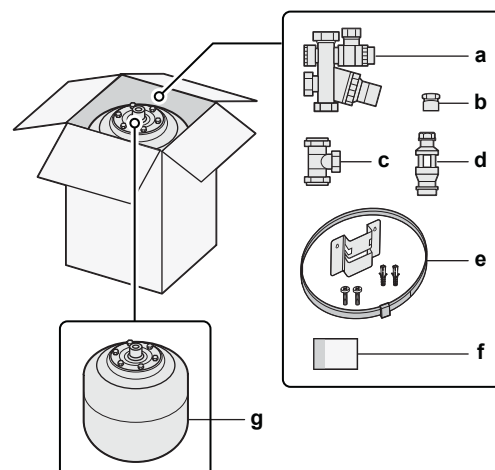
Use the handles at the back and at the bottom to carry the unit.



- a Handles at the back of the unit
- b Handles at the bottom of the unit. Carefully tilt the unit to the back so that the handles become visible.

3.2 Domestic hot water tank kit

3.2.1 To remove the accessories from the domestic hot water tank kit



4 Unit installation

- a Pressure reducing valve/pressure relief valve combination. Water inlet and water outlet 22 mm connection, discharge piping connection 15 mm
- b Adaptor 22 mm×3/4" Female BSP
- c T-piece 22 mm×22 mm×22 mm
- d Tundish 15 mm inlet, 22 mm outlet
- e Wall mounting set for expansion vessel
- f Instruction sheet
- g Expansion vessel of 18 l – 3/4" Male BSP



NOTICE

All piping **MUST** be installed according to section G3 of the Building Regulations.

3.3 Checklist for the required DHW accessories

For installation compliant with section G3 of the Building Regulations, you must verify that the following accessories are present.

Delivered with indoor unit:

<input type="checkbox"/>	Tundish 15 mm inlet, 22 mm outlet
--------------------------	-----------------------------------

Delivered with domestic hot water tank kit:

<input type="checkbox"/>	Pressure reducing valve/pressure relief valve combination
<input type="checkbox"/>	Adaptor 22 mm×3/4" Female BSP
<input type="checkbox"/>	T-piece 22 mm×22 mm×22 mm
<input type="checkbox"/>	Tundish 15 mm inlet, 22 mm outlet
<input type="checkbox"/>	Wall mounting set for expansion vessel
<input type="checkbox"/>	Instruction sheet
<input type="checkbox"/>	Expansion vessel of 18 l – 3/4" Male BSP

4 Unit installation

4.1 Preparing the installation site



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).

4.1.1 Installation site requirements of the indoor unit

- The indoor unit is designed for indoor installation only and for the following ambient temperatures:
 - Space heating operation: 5~30°C
 - Space cooling operation: 5~35°C
 - Domestic hot water production: 5~35°C



INFORMATION

Cooling is only applicable in case of:

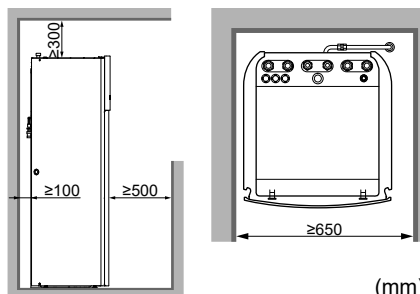
- Reversible models
- Heating only models + conversion kit (EKHVCONV*)

- Mind the measurement guidelines:

Maximum height difference between indoor unit and outdoor unit	10 m
Maximum total water piping length	50 m ^(a)

^(a) Precise water piping length can be determined using the Hydronic Piping Calculation tool. The Hydronic Piping Calculation tool is part of the Heating Solutions Navigator which can be reached via <https://professional.standbyme.daikin.eu>. Please contact your dealer if you have no access to Heating Solutions Navigator.

- Mind the following spacing installation guidelines:



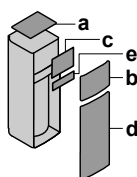
INFORMATION

If you have limited installation space, do the following before installing the unit in its final position: "4.3.2 To connect the drain hose to the drain" ▶ 8]. It requires to remove one or both side panels.

4.2 Opening and closing the unit

4.2.1 To open the indoor unit

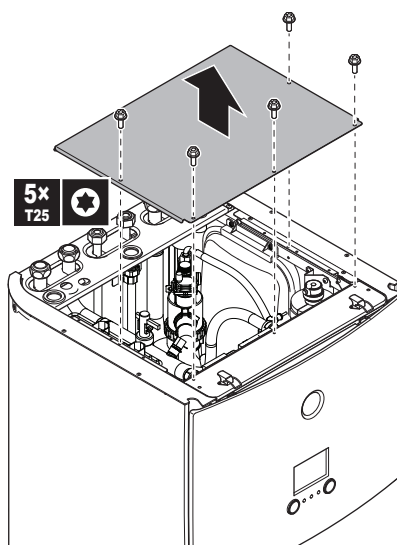
Overview



- a Top panel
- b User interface panel
- c Switch box cover
- d Front panel
- e High voltage switch box cover

Open

- 1 Remove the top panel.

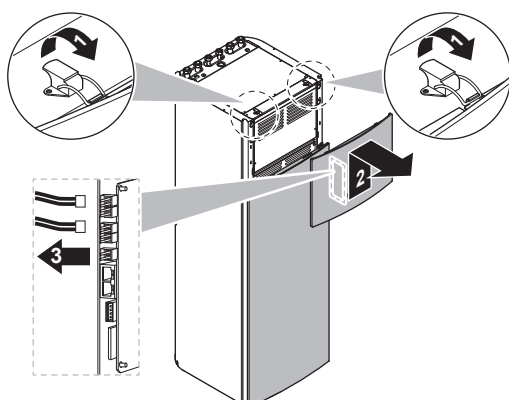


- 2 Remove the user interface panel. Open the hinges at the top and slide the top panel upwards.

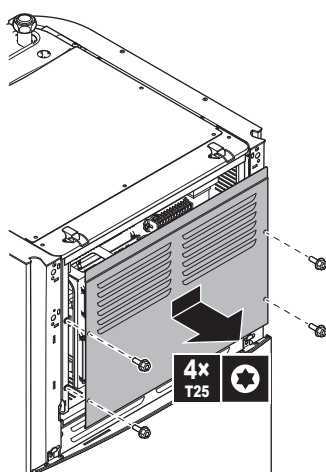


NOTICE

If you remove the user interface panel, also disconnect the cables from the back of the user interface panel to prevent damage.

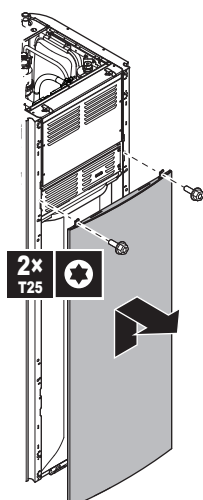


- 3 Remove the switch box cover.

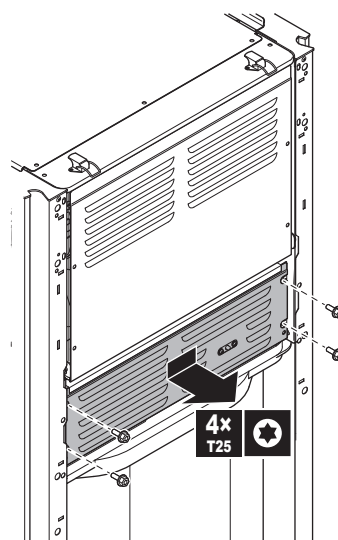


- 4 If necessary, remove the front plate. This is, for example, necessary in the following cases:

- "4.2.2 To lower the switch box on the indoor unit" [▶ 7]
- "4.3.2 To connect the drain hose to the drain" [▶ 8]
- When you need access to the high voltage switch box



- 5 If you need access to the high voltage components, remove the high voltage switch box cover.

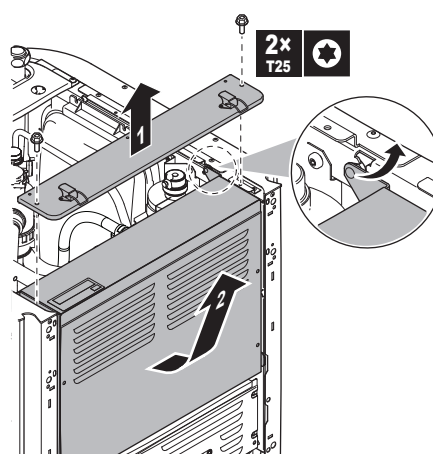


4.2.2 To lower the switch box on the indoor unit

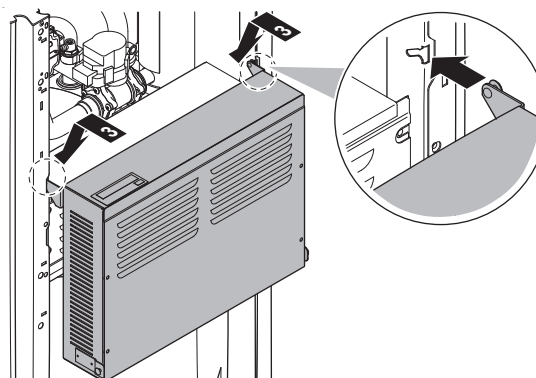
During the installation, you will need access to the inside of the indoor unit. To have easier front access, put the switch box lower on the unit as follows:

Prerequisite: The user interface panel and front panel have been removed.

- 1 Remove the fixing plate at the top of the unit.
- 2 Tilt the switch box to the front and lift it out of its hinges.



- 3 Place the switch box lower on the unit. Use the 2 hinges located lower on the unit.



4.2.3 To close the indoor unit

- 1 Close the cover of the switch box.
- 2 Put the switch box back into place.

5 Piping installation

- 3 Reinstall the top panel.
- 4 Reinstall the side panels.
- 5 Reinstall the front panel.
- 6 Reconnect the cables to the user interface panel.
- 7 Reinstall the user interface panel.



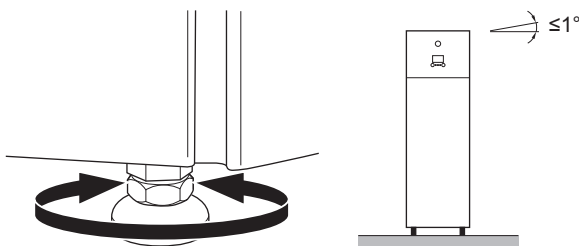
NOTICE

When closing the indoor unit cover, make sure that the tightening torque does NOT exceed 4.1 N•m.

4.3 Mounting the indoor unit

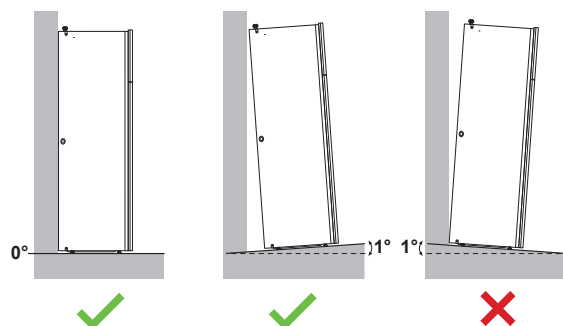
4.3.1 To install the indoor unit

- 1 Lift the indoor unit from the pallet and place it on the floor. Also see "3.1.2 To handle the indoor unit" [p 5].
- 2 Connect the drain hose to the drain. See "4.3.2 To connect the drain hose to the drain" [p 8].
- 3 Slide the indoor unit into position.
- 4 Adjust the height of the leveling feet to compensate for floor irregularities. The maximum allowed deviation is 1°.



NOTICE

Do NOT tilt the unit forwards:



4.3.2 To connect the drain hose to the drain

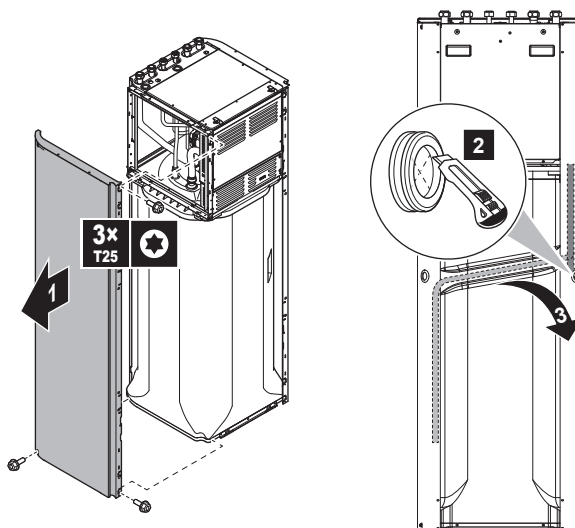
Water coming from the pressure relief valve is collected in the drain pan. The drain pan is connected to a drain hose inside the unit. You must connect the drain hose to an appropriate drain according to the applicable legislation. You can route the drain hose through the left or right side panel.

Prerequisite: The user interface panel and front panel have been removed.

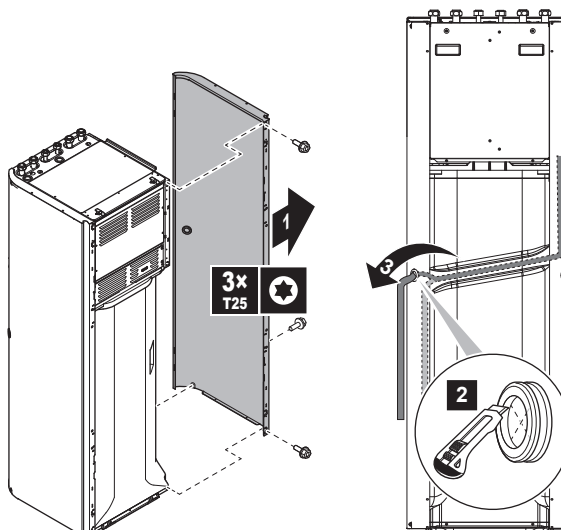
- 1 Remove one of the side panels.
- 2 Cut out the rubber grommet.
- 3 Pull the drain hose through the hole.
- 4 Reattach the side panel. Ensure the water can flow through the drain tube.

It is recommended to use a tundish to collect the water.

Option 1: Through the left side panel



Option 2: Through the right side panel



5 Piping installation

5.1 Preparing water piping



NOTICE

In case of plastic pipes, make sure they are fully oxygen diffusion tight according to DIN 4726. The diffusion of oxygen into the piping can lead to excessive corrosion.

5.1.1 To check the water volume and flow rate

Minimum water volume

Check that the total water volume in the installation is minimum 20 litres, the internal water volume of the outdoor unit NOT included.



NOTICE

When circulation in each space heating/cooling loop is controlled by remotely controlled valves, it is important that the minimum water volume is guaranteed, even if all of the valves are closed.

Minimum flow rate

Check that the minimum flow rate in the installation is guaranteed in all conditions. This minimum flow rate is required during defrost/backup heater operation. For this purpose, use the overpressure bypass valve delivered with the unit.

Minimum required flow rate

20 l/min

NOTICE

To guarantee proper operation it is recommended to have a minimum flow of 28 l/min during DHW.

NOTICE

If glycol was added to the water circuit, and the temperature of the water circuit is low, the flow rate will NOT be displayed on the user interface. In this case, the minimum flow rate can be checked by way of the pump test (check that the user interface does NOT display error 7H).

NOTICE

When circulation in each or certain space heating loops is controlled by remotely controlled valves, it is important that the minimum flow rate is guaranteed, even if all valves are closed. In case the minimum flow rate cannot be reached, a flow error 7H will be generated (no heating or operation).

See the installer reference guide for more information.

See the recommended procedure as described in "8.2 Checklist during commissioning" [p 26].

5.2 Connecting water piping

5.2.1 To connect the water piping

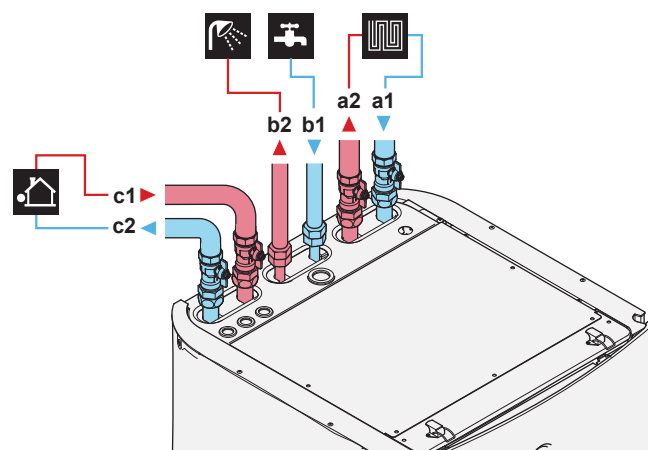
NOTICE

Do NOT use excessive force when connecting the field piping and make sure the piping is aligned properly. Deformation of the piping can cause malfunctioning of the unit.

NOTICE

Do NOT use excessive force when connecting the piping. Deformation of the piping can cause malfunctioning of the unit.

- 1 Connect the O-rings and shut-off valves to the outdoor unit water connection pipes of the indoor unit.
- 2 Connect the outdoor unit field piping to the shut-off valves.
- 3 Connect the O-rings and shut-off valves to the space heating/cooling water pipes of the indoor unit.
- 4 Connect the space heating/cooling field piping of both zones to the shut-off valves.
- 5 Connect the domestic hot water in and out pipes to the indoor unit. It is obligatory to use the accessory G3 kit EKHUWG3D to comply with UK legislation. See "5.2.2 To connect the water piping for domestic hot water" [p 10].



- a1 Space heating/cooling – Water IN (screw connection, 1")
- a2 Space heating/cooling – Water OUT (screw connection, 1")
- b1 DHW – Cold water IN (screw connection, 3/4")
- b2 DHW – Hot water OUT (screw connection, 3/4")
- c1 Water IN from outdoor unit (screw connection, 1")
- c2 Water OUT to outdoor unit (screw connection, 1")

NOTICE

It is recommended to install shut-off valves to domestic cold water in and domestic hot water out connections. These shut-off valves are field supplied.

NOTICE



Overpressure bypass valve (delivered as accessory). We recommend to install the overpressure bypass valve in the space heating water circuit.

- Mind the minimum water volume when choosing the installation location of the overpressure bypass valve (at the indoor unit, or at the collector). See "5.1.1 To check the water volume and flow rate" [p 8].
- Mind the minimum flow rate when adjusting the overpressure bypass valve setting. See "5.1.1 To check the water volume and flow rate" [p 8] and "8.2.1 To check the minimum flow rate" [p 26].

NOTICE

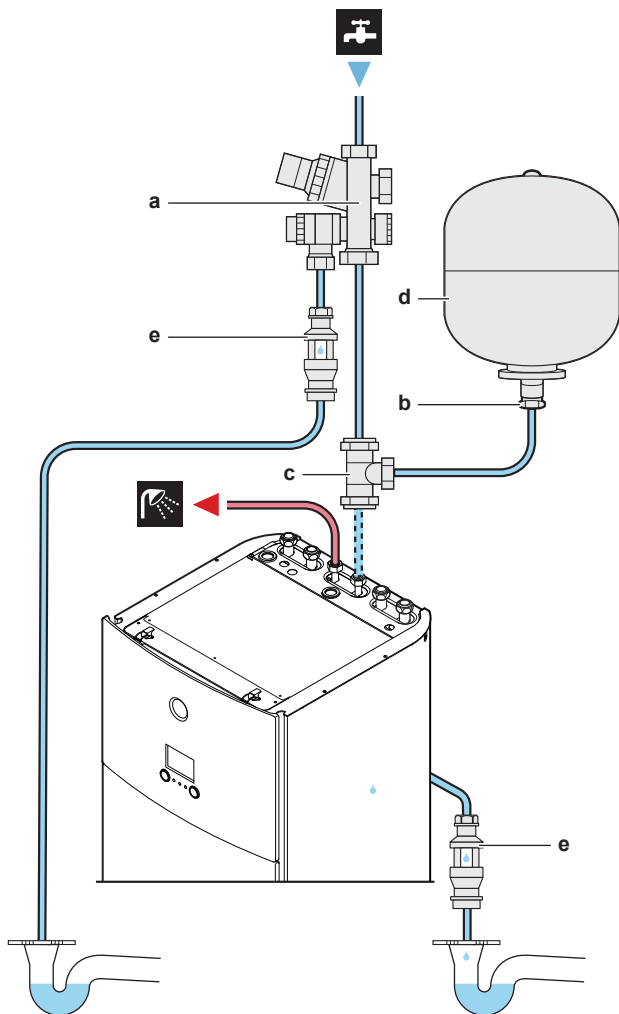
Install air purge valves at all local high points.

NOTICE

A pressure relief valve (field supply) with an opening pressure of maximum 10 bar (=1 MPa) must be installed on the domestic cold water inlet connection in accordance with the applicable legislation.

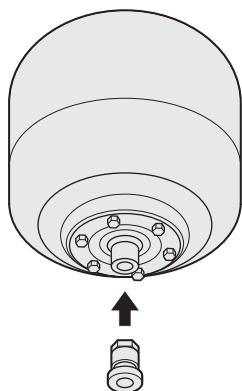
5 Piping installation

5.2.2 To connect the water piping for domestic hot water

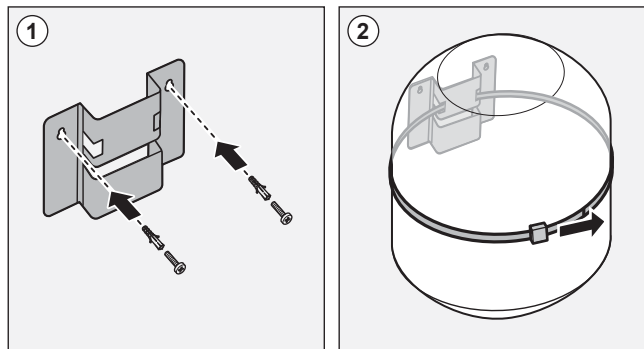


- a Pressure reducing valve/pressure relief valve combination. Water inlet and water outlet 22 mm connection, discharge piping connection 15 mm
- b Adaptor 22 mm×3/4" Female BSP
- c T-piece 22 mm×22 mm×22 mm
- d Expansion vessel of 18 l – 3/4" Male BSP
- e Tundish 15 mm inlet, 22 mm outlet

- 1 Pre-assemble the adaptor and expansion vessel so that the expansion vessel is ready for installation.



- 2 Mount the expansion vessel to the wall.



- 3 Fit the T-piece (part of the kit) to the domestic hot water cold water IN pipe of the unit.
- 4 Connect the pressure reducing valve/pressure relief valve combination (part of the kit) to the T-piece with a length of copper tube Ø22 mm (field supply).
- 5 Connect the expansion vessel to the T-piece with a length of copper tube Ø22 mm (field supply).
- 6 Connect the pressure reducing valve/pressure relief valve combination to the water mains inlet.
- 7 Install the tundish (part of the kit) in a vertical position within a maximum of 600 mm away from the pressure reducing valve/pressure relief valve combination.



WARNING

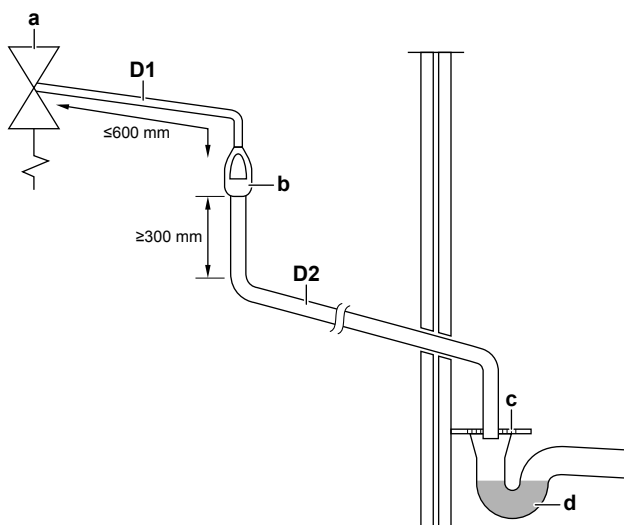
Install the tundish away from any electrical device.
Possible consequence: Electrical shock or fire.



NOTICE

To ensure a free water flow through the discharge pipe, manually operate the pressure relief valve by turning its knob left.

- 8 Using the accessory brass compression coupler (see "3.2.1 To remove the accessories from the domestic hot water tank kit" [p 5]), connect the accessory pipe (see "3.1.1 To remove the accessories from the indoor unit" [p 5]) to the pipe connection located at the back of the unit. This pipe starts at the pressure relief valve of the domestic hot water tank.
- 9 Connect the 2 tundishes (1 from the pressure relief valve of the domestic hot water tank, and 1 from the pressure relief valve of the domestic hot water tank kit) to an appropriate drain according to the applicable legislation. The following example shows discharge below fixed grating (Building Regulation G3 section 3.61 gives alternative points of discharge):



- a Safety device (pressure and temperature relief valve of domestic hot water tank; pressure relief valve of domestic hot water tank kit)
- b Tundish
- c Fixed grating
- d Trapped gully
- D1 Metal discharge pipe from safety device to tundish
- D2 Discharge pipe from tundish, with continuous fall. See Building Regulation G3 section 3.56, Table 03 and worked example.

10 After completing the installation, the installer has to fill out the warning label on the tank with indelible ink. The warning label can be found on the unit top plate.

WARNING

- Do not remove or alter the warning label. Contact the installer.
- Should the system develop a fault, switch the system off and contact the installer.

WARNING TO INSTALLER

- This installation is subject to building regulation approval, notify Local Authority of intention to install.
- Use only manufacturer's recommended spare parts. Contact your local Daikin dealer.
- Installed by
name _____
address _____
tel. No. _____
completion date _____

TECHNICAL SPECIFICATIONS **EN128**

For supply pressure to the system: 16 bar



WARNING

The discharge pipes from the pressure relief valves **MUST** terminate in a safe and visible position without forming any risk to persons in the vicinity.



WARNING

- Discharge piping, tundish, drain valves, etc. **MUST** be positioned away from any electrical components.
- The discharge pipe away from the tundish **MUST** terminate in a safe, visible position without forming any risk to persons in the vicinity.



WARNING

- Do **NOT** install any valves between the domestic hot water tank and relief valves/expansion vessel.
- Do **NOT** install shut-off valves between the expansion relief valve and the domestic hot water tank.



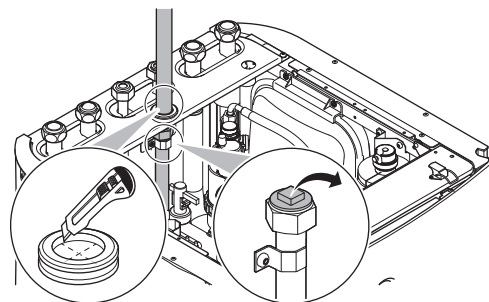
NOTICE

- All pipework and fittings must be flushed free of flux and debris prior to installing the domestic hot water tank kit. Failure to do this may cause irreparable damage to the tank kit controls. Flush the system by opening the hot water tap.
- The tundish pipework must be a 22 mm metal pipe with a minimal vertical length of 300 mm below the tundish before any elbows or bends in the pipework. All pipework must have a continuous fall of 1 in 200 thereafter. Maximum permitted (equivalent) length of 22 mm pipework is 9 m. Each bend or elbow is equivalent to 0.8 m of pipework.

5.2.3 To connect the recirculation piping

Prerequisite: Only required if you need recirculation in your system.

- 1 Remove the top panel from the unit, see "4.2.1 To open the indoor unit" [▶ 6].
- 2 Cut out the rubber grommet on top of the unit, and remove the stop. The recirculation connector is placed below the hole.
- 3 Route the recirculation piping through the grommet and connect it to the recirculation connector.



4 Reattach the top panel.

5.2.4 To fill the water circuit

To fill the water circuit, use a field supply filling kit. Make sure you comply with the applicable legislation.



NOTICE



Make sure both air purge valves (one on the magnetic filter and one on the backup heater) are open.

All automatic air purge valves **MUST** remain open after commissioning.

5.2.5 To protect the water circuit against freezing

About freeze protection

Frost can damage the system. To prevent the hydraulic components from freezing, the software is equipped with special frost protection functions such as water pipe freeze prevention and drain prevention (see the installer reference guide) that include the activation of pump in case of low temperatures.

However, in case of a power failure, these functions cannot guarantee protection.

Do one of the following to protect the water circuit against freezing:

- Add glycol to the water. Glycol lowers the freezing point of the water.
- Install freeze protection valves. Freeze protection valves drain the water from the system before it can freeze. Insulate the freeze protection valves in a similar way as the water piping, but do **NOT** insulate the inlet and outlet (release) of these valves.



NOTICE

If you add glycol to the water, do **NOT** install freeze protection valves. **Possible consequence:** Glycol leaking out of the freeze protection valves.

Freeze protection by glycol

About freeze protection by glycol

Adding glycol to the water lowers the freezing point of water.



WARNING

Ethylene glycol is toxic.

5 Piping installation



WARNING

Due to the presence of glycol, corrosion of the system is possible. Uninhibited glycol will turn acidic under the influence of oxygen. This process is accelerated by the presence of copper and high temperatures. The acidic uninhibited glycol attacks metal surfaces and forms galvanic corrosion cells that cause severe damage to the system. Therefore it is important that:

- the water treatment is correctly executed by a qualified water specialist,
- a glycol with corrosion inhibitors is selected to counteract acids formed by the oxidation of glycols,
- no automotive glycol is used because their corrosion inhibitors have a limited lifetime and contain silicates which can foul or plug the system,
- galvanized pipes are NOT used in glycol systems since the presence may lead to the precipitation of certain components in the glycol's corrosion inhibitor.



NOTICE

Glycol absorbs water from its environment. Therefore do NOT add glycol that has been exposed to air. Leaving the cap off the glycol container causes the concentration of water to increase. The glycol concentration is then lower than assumed. As a result, the hydraulic components might freeze up after all. Take preventive actions to ensure a minimal exposure of the glycol to air.

Types of glycol

The types of glycol that can be used depend on whether the system contains a domestic hot water tank:

If...	Then...
The system contains a domestic hot water tank	Only use propylene glycol ^(a)
The system does NOT contain a domestic hot water tank	You can use either propylene glycol ^(a) or ethylene glycol

^(a) Propylene glycol, including the necessary inhibitors, classified as Category III according to EN1717.

Required concentration of glycol

The required concentration of glycol depends on the lowest expected outdoor temperature, and on whether you want to protect the system from bursting or from freezing. To prevent the system from freezing, more glycol is required.

Add glycol according to the table below.

Lowest expected outdoor temperature	Prevent from bursting	Prevent from freezing
-5°C	10%	15%
-10°C	15%	25%
-15°C	20%	35%
-20°C	25%	—
-25°C	30%	—
-30°C	35%	—



INFORMATION

- Protection against bursting: the glycol will prevent the piping from bursting, but NOT the liquid inside the piping from freezing.
- Protection against freezing: the glycol will prevent the liquid inside the piping from freezing.



NOTICE

- The required concentration might differ depending on the type of glycol. ALWAYS compare the requirements from the table above with the specifications provided by the glycol manufacturer. If necessary, meet the requirements set by the glycol manufacturer.
- The added concentration of glycol should NEVER exceed 35%.
- If the liquid in the system is frozen, the pump will NOT be able to start. Mind that if you only prevent the system from bursting, the liquid inside might still freeze.
- When water is at standstill inside the system, the system is very likely to freeze and get damaged.

Glycol and the maximum allowed water volume

Adding glycol to the water circuit reduces the maximum allowed water volume of the system. For more information, see the installer reference guide (topic "To check the water volume and flow rate").

Glycol setting



NOTICE

If glycol is present in the system, setting [E-0D] must be set to 1. If the glycol setting is NOT set correctly, the liquid inside the piping can freeze.

Freeze protection by freeze protection valves

About freeze protection valves

When no glycol is added to the water, you can use freeze protection valves to drain the water from the system before it can freeze.

- Install freeze protection valves (field supply) at all lowest points of the field piping.
- Normally closed valves (located indoors near the piping entry/exit points) can prevent that all water from indoor piping is drained when the freeze protection valves open.



NOTICE

When freeze protection valves are installed, set the minimum cooling setpoint (default=8°C) at least 2°C higher than the maximum opening temperature of the freeze protection valve. If lower, freeze protection valves can open during cooling operation.

For more information, see the installer reference guide.

Heater tape (field supply)

- 1 Install heater tape to the outdoor field piping.
- 2 Provide external power supply for the heater tape.



NOTICE

- For the internal heater tape to operate, the power to the unit MUST be ON. For this reason, during cold periods, never disconnect the power, nor turn off the main switch.
- In case of a power failure, power to the heater tape (both internal and external) will be aborted and the water circuit will NOT be protected. To guarantee a full protection, it is always possible to add glycol to the water circuit or to use freeze protection valves, even when installing heater tape to the outdoor field piping.

5.2.6 To fill the domestic hot water tank

- 1 Open every hot water tap in turn to purge air from the system pipe work.
- 2 Open the cold water supply valve.

- 3 Close all water taps after all air is purged.
- 4 Check for water leaks.

5.2.7 To insulate the water piping

The piping in the complete water circuit **MUST** be insulated to prevent condensation during cooling operation and reduction of the heating and cooling capacity.

Outdoor water piping insulation

See the installation manual of the outdoor unit, or the installer reference guide.

6 Electrical installation



DANGER: RISK OF ELECTROCUTION



WARNING

ALWAYS use multicore cable for power supply cables.

6.1 About electrical compliance

Only for the backup heater of the indoor unit

See "6.2.4 To connect the backup heater power supply" ▶ 15].

6.2 Connections to the indoor unit

6.2.1 Overview of electrical connections for external and internal actuators

Item	Description	Wires	Maximum running current
Outdoor unit and indoor unit power supply			
1	Power supply for outdoor unit	2+GND	(a)
2	Power supply and interconnection cable to indoor unit	3	(f)
3	Power supply for backup heater	See table below.	—
4	Preferential kWh rate power supply (voltage free contact)	2	(d)
5	Normal kWh rate power supply	2	6.3 A
Optional equipment			
6	User interface used as room thermostat	2	(e)
7	Room thermostat	3 or 4	100 mA ^(b)
8	Outdoor ambient temperature sensor	2	(b)
9	Indoor ambient temperature sensor	2	(b)
10	Heat pump convector	2	100 mA ^(b)
Field supplied components			
11	Shut-off valve	2	100 mA ^(b)
12	Electricity meter	2 (per meter)	(b)
13	Domestic hot water pump	2	(b)
14	Alarm output	2	(b)

Item	Description	Wires	Maximum running current
15	Changeover to external heat source control	2	(b)
16	Space cool/heat operation control	2	(b)
17	Power consumption digital inputs	2 (per input signal)	(b)
18	Safety thermostat	2	(d)

- (a) Refer to name plate on outdoor unit.
- (b) Minimum cable section 0.75 mm².
- (c) Cable section 2.5 mm².
- (d) Cable section 0.75 mm² till 1.25 mm²; maximum length: 50 m. Voltage-free contact shall ensure the minimum applicable load of 15 V DC, 10 mA.
- (e) Cable section 0.75 mm² till 1.25 mm²; maximum length: 500 m.
- (f) Cable section 1.5 mm².



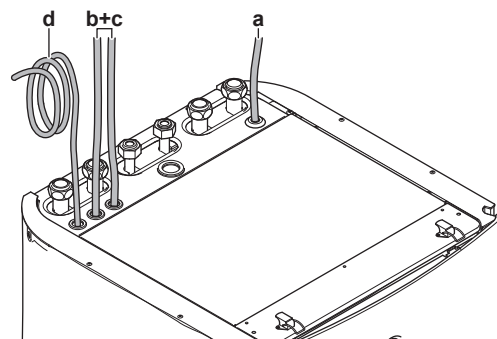
NOTICE

More technical specifications of the different connections are indicated on the inside of the indoor unit.

Backup heater type	Power supply	Required number of conductors
*6V	1N~ 230 V (6V)	2+GND
	3~ 230 V (6T1)	3+GND

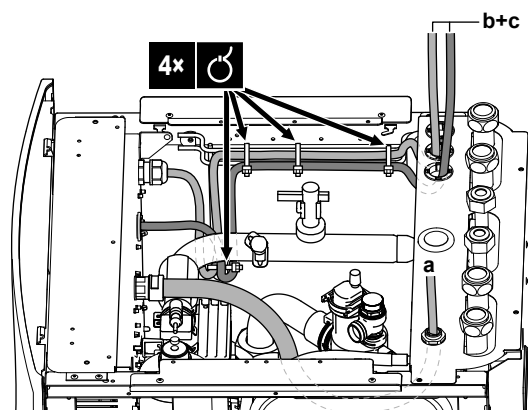
6.2.2 To connect the electrical wiring to the indoor unit

- 1 To open the indoor unit, see "4.2.1 To open the indoor unit" ▶ 6].
- 2 The wiring enters the unit from the top:



- a, b, c Field wiring (see table below)
- d Factory-mounted cable for power supply of backup heater

- 3 Routing of the wiring inside the unit should be as follows. Fix the cable to the cable rail using cable ties:



6 Electrical installation

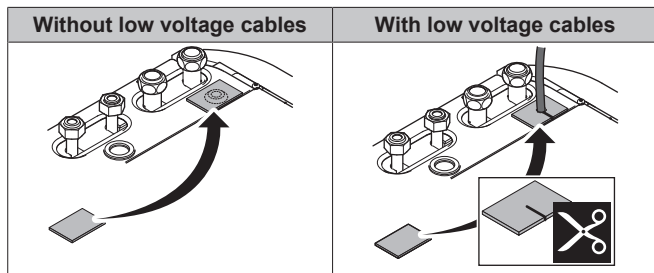
Routing	Possible cables (depending on unit type and installed options)
a Low voltage	<ul style="list-style-type: none"> • Preferential power supply contact • User interface (option) • Power consumption digital inputs (field supply) • Outdoor ambient temperature sensor (option) • Indoor ambient temperature sensor (option) • Electrical meters (field supply) • Safety thermostat (field supply)
b High voltage power supply	<ul style="list-style-type: none"> • Interconnection cable • Normal kWh rate power supply • Preferential kWh rate power supply
c High voltage control signal	<ul style="list-style-type: none"> • Heat pump convector (option) • Room thermostat (option) • Shut-off valve (field supply) • Domestic hot water pump (field supply) • Alarm output • Changeover to external heat source control • Space cool/heat operation control
d High voltage power supply (factory-mounted cable)	<ul style="list-style-type: none"> • Power supply for backup heater



CAUTION

Do NOT push or place redundant cable length in the unit.

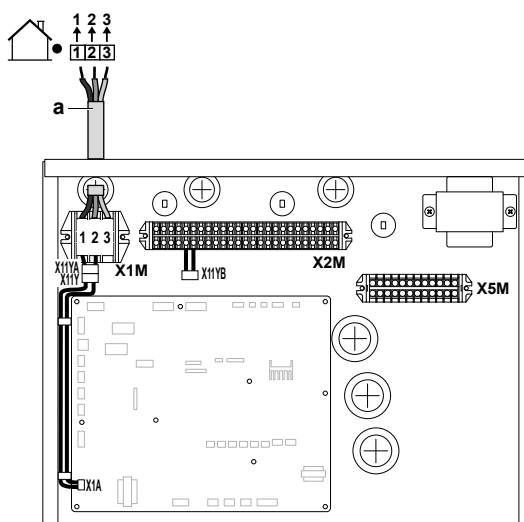
- 4 Seal the low voltage wiring intake using the sealing tape (delivered as accessory).



6.2.3 To connect the main power supply

- 1 Connect the main power supply.

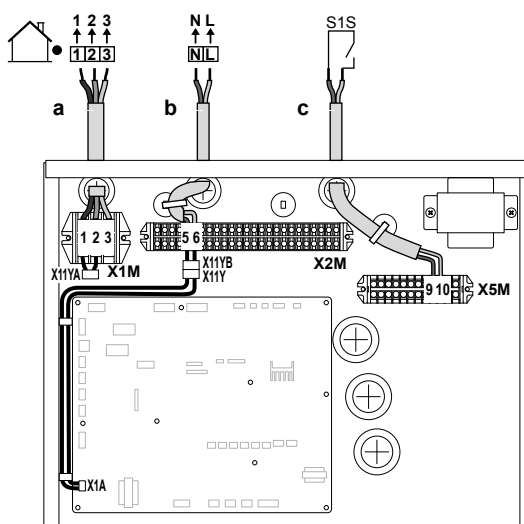
In case of normal kWh rate power supply



a Interconnection cable (=main power supply)

In case of preferential kWh rate power supply

Connect X11Y to X11YB.



a Interconnection cable (=main power supply)

b Normal kWh rate power supply

c Preferential power supply contact

- 2 Fix the cables with cable ties to the cable tie mountings.



INFORMATION

In case of preferential kWh rate power supply, connect X11Y to X11YB. The necessity of separate normal kWh rate power supply to indoor unit (b) X2M/5+6 depends on the type of preferential kWh rate power supply.

Separate connection to the indoor unit is required:

- if preferential kWh rate power supply is interrupted when active, OR
- if no power consumption of the indoor unit is allowed at the preferential kWh rate power supply when active.



INFORMATION

The preferential kWh rate power supply contact is connected to the same terminals (X5M/9+10) as the safety thermostat. Thus, the system can have EITHER preferential kWh rate power supply OR a safety thermostat.

6.2.4 To connect the backup heater power supply



WARNING

The backup heater **MUST** have a dedicated power supply and **MUST** be protected by the safety devices required by the applicable legislation.



CAUTION

To guarantee the unit is completely earthed, **ALWAYS** connect the backup heater power supply and the earth cable.

The backup heater capacity can vary, depending on the indoor unit model. Make sure that the power supply is in accordance with the backup heater capacity, as listed in the table below.

Backup heater type	Backup heater capacity	Power supply	Maximum running current	Z_{max}
*6V	2 kW	1N~ 230 V ^(a)	9 A	—
	4 kW	1N~ 230 V ^(a)	17 A ^{(b)(c)}	0.22 Ω
	6 kW	1N~ 230 V ^(a)	26 A ^{(b)(c)}	0.22 Ω
	2 kW	3~ 230 V ^(d)	5 A	—
	4 kW	3~ 230 V ^(d)	10 A	—
	6 kW	3~ 230 V ^(d)	15 A	—

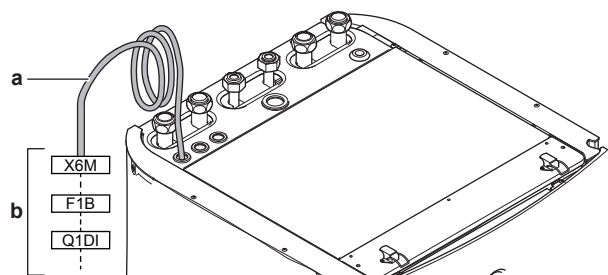
^(a) 6V3

^(b) Electrical equipment complying with EN/IEC 61000-3-12 (European/International Technical Standard setting the limits for harmonic currents produced by equipment connected to public low-voltage systems with input current >16 A and ≤75 A per phase).

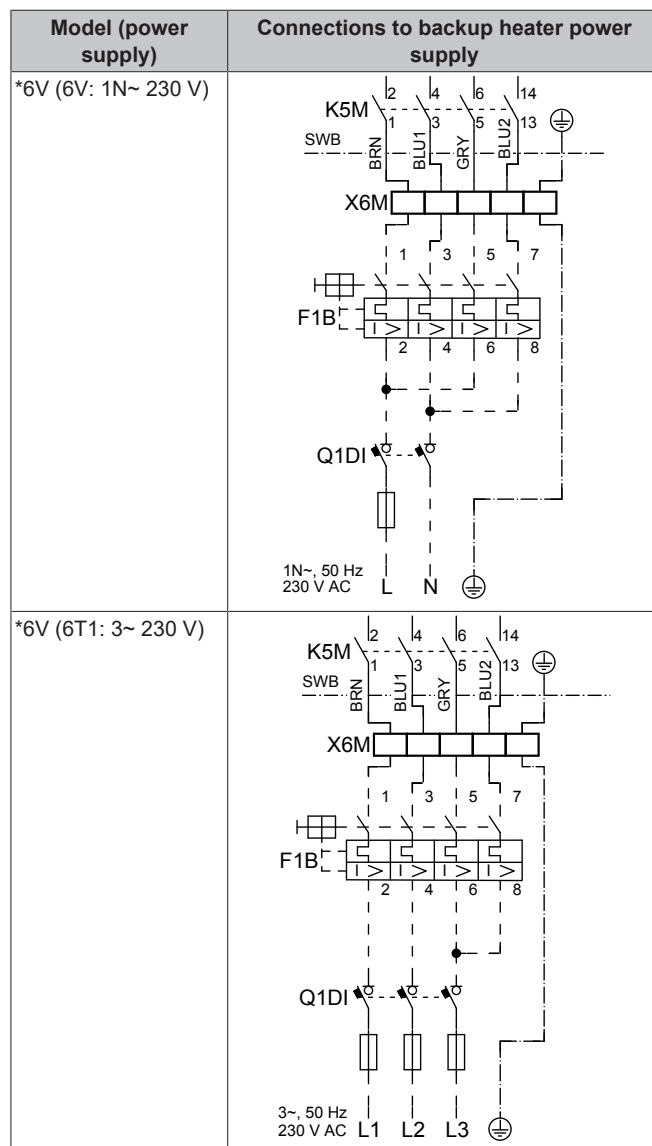
^(c) This equipment complies with EN/IEC 61000-3-11 (European/International Technical Standard setting the limits for voltage changes, voltage fluctuations and flicker in public low-voltage supply systems for equipment with rated current ≤75 A) provided that the system impedance Z_{sys} is less than or equal to Z_{max} at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a system impedance Z_{sys} less than or equal to Z_{max} .

^(d) 6T1

Connect the backup heater power supply as follows:



- a Factory-mounted cable connected to the contactor of the backup heater, inside the switch box (K5M)
b Field wiring (see table below)



- F1B** Overcurrent fuse (field supply). Recommended fuse: 4-pole; 20 A; curve 400 V; tripping class C.
K5M Safety contactor (in the lower switch box)
Q1DI Earth leakage circuit breaker (field supply)
SWB Switch box
X6M Terminal (field supply)



NOTICE

Do **NOT** cut or remove the backup heater power supply cable.

6.2.5 To connect the shut-off valve



INFORMATION

Shut-off valve usage example. In case of one LWT zone, and a combination of underfloor heating and heat pump convectors, install a shut-off valve before the underfloor heating to prevent condensation on the floor during cooling operation. For more information, see the installer reference guide.

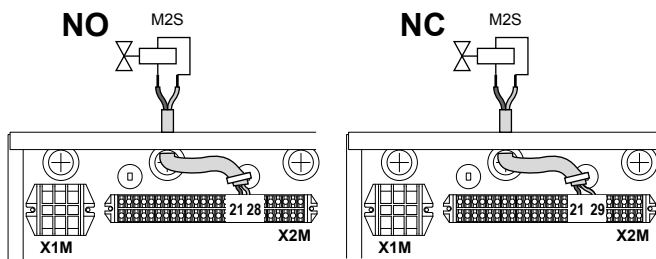
- 1 Connect the valve control cable to the appropriate terminals as shown in the illustration below.



NOTICE

Wiring is different for a NC (normally closed) valve and a NO (normally open) valve.

6 Electrical installation



- 2 Fix the cable with cable ties to the cable tie mountings.

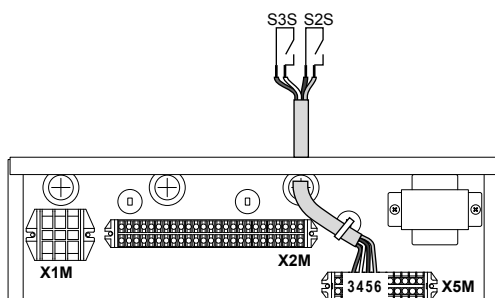
6.2.6 To connect the electricity meters



INFORMATION

In case of an electricity meter with transistor output, check the polarity. The positive polarity **MUST** be connected to X5M/6 and X5M/4; the negative polarity to X5M/5 and X5M/3.

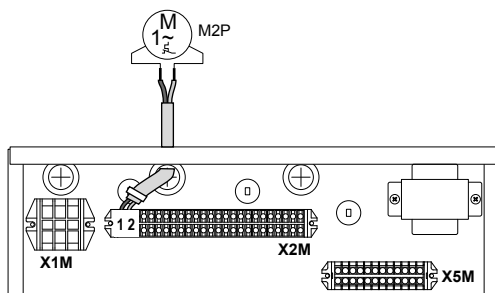
- 1 Connect the electricity meters cable to the appropriate terminals as shown in the illustration below.



- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.7 To connect the domestic hot water pump

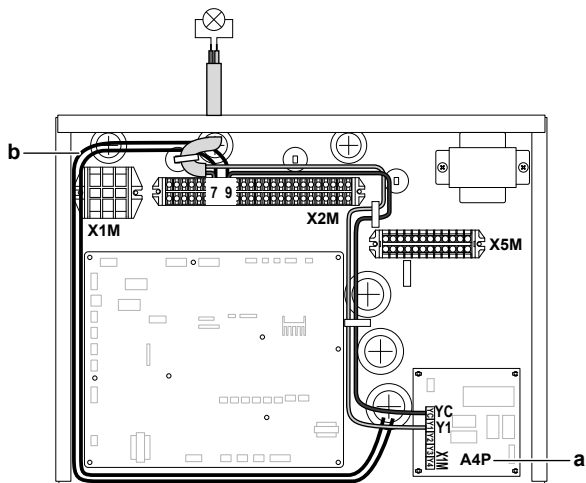
- 1 Connect the domestic hot water pump cable to the appropriate terminals as shown in the illustration below.



- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.8 To connect the alarm output

- 1 Connect the alarm output cable to the appropriate terminals as shown in the illustration below.



- Installation of EKR1HBAA is required.
- Prewiring between X2M/7+9 and Q1L (= thermal protector backup heater). Do NOT change.

- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.9 To connect the space cooling/heating ON/OFF output

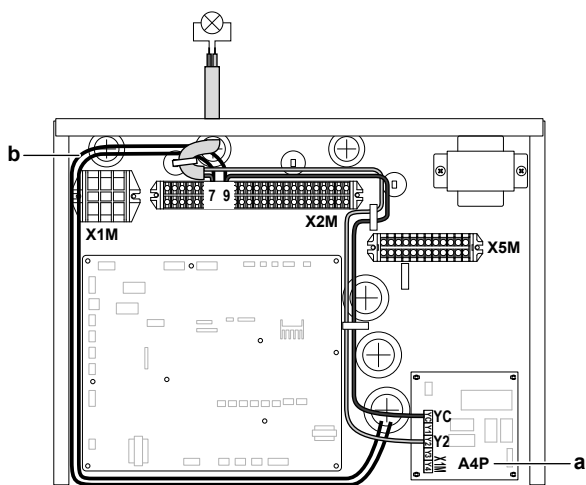


INFORMATION

Cooling is only applicable in case of:

- Reversible models
- Heating only models + conversion kit (EKHVCONV*)

- 1 Connect the space cooling/heating ON/OFF output cable to the appropriate terminals as shown in the illustration below.

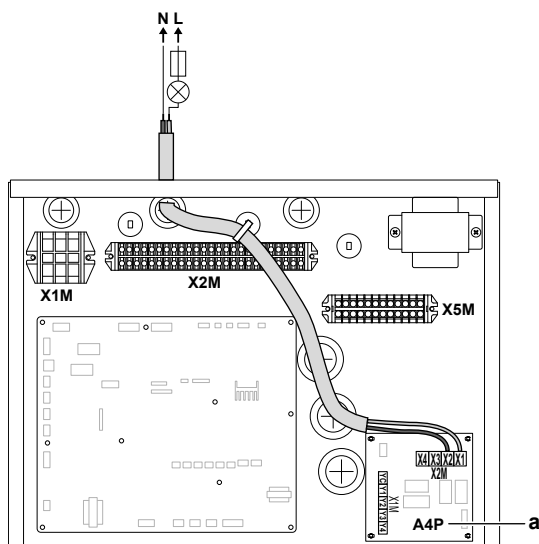


- Installation of EKR1HBAA is required.
- Prewiring between X2M/7+9 and Q1L (= thermal protector backup heater). Do NOT change.

- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.10 To connect the changeover to external heat source

- 1 Connect the changeover to external heat source cable to the appropriate terminals as shown in the illustration below.

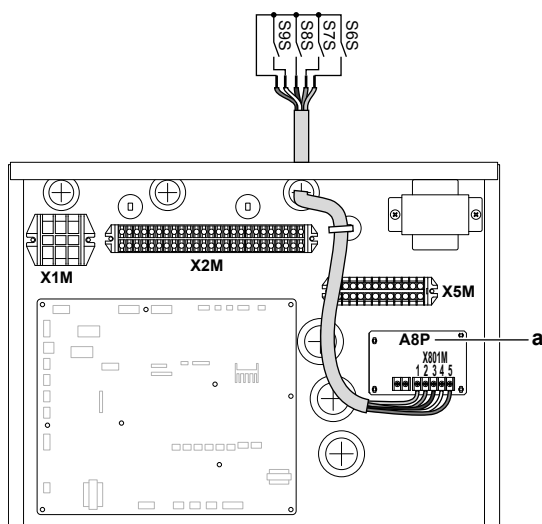


a Installation of EKR1HBAA is required.

- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.11 To connect the power consumption digital inputs

- 1 Connect the power consumption digital inputs cable to the appropriate terminals as shown in the illustration below.

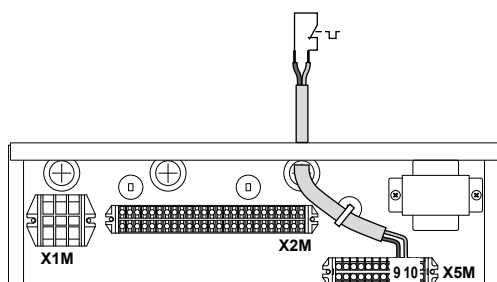


a Installation of EKR1AHTA is required.

- 2 Fix the cable with cable ties to the cable tie mountings.

6.2.12 To connect the safety thermostat (normally closed contact)

- 1 Connect the safety thermostat (normally closed) cable to the appropriate terminals as shown in the illustration below.



- 2 Fix the cable with cable ties to the cable tie mountings.



NOTICE

Make sure to select and install the safety thermostat according to the applicable legislation.

In any case, to prevent unnecessary tripping of the safety thermostat, we recommend the following:

- The safety thermostat is automatically resettable.
- The safety thermostat has a maximum temperature variation rate of 2°C/min.
- There is a minimum distance of 2 m between the safety thermostat and the 3-way valve.



INFORMATION

ALWAYS configure the safety thermostat after it is installed. Without configuration, the unit will ignore the safety thermostat contact.

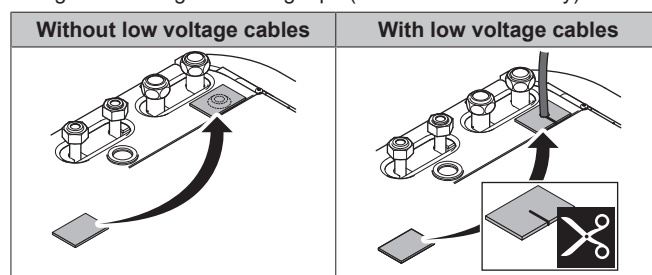


INFORMATION

The preferential kWh rate power supply contact is connected to the same terminals (X5M/9+10) as the safety thermostat. Thus, the system can have EITHER preferential kWh rate power supply OR a safety thermostat.

6.3 After connecting the electrical wiring to the indoor unit

To prevent water ingress to the switch box, seal the low voltage wiring intake using the sealing tape (delivered as accessory).



7 Configuration



INFORMATION

Cooling is only applicable in case of:

- Reversible models
- Heating only models + conversion kit (EKHVCONV*)

7.1 Overview: Configuration

This chapter describes what you have to do and know to configure the system after it is installed.



NOTICE

This chapter explains only the basic configuration. For more detailed explanation and background information, see the installer reference guide.

Why

If you do NOT configure the system correctly, it might NOT work as expected. The configuration influences the following:

- The calculations of the software
- What you can see on and do with the user interface

7 Configuration

How

You can configure the system via the user interface.

- **First time – Configuration wizard.** When you turn ON the user interface for the first time (via the unit), the configuration wizard starts to help you configure the system.
- **Restart the configuration wizard.** If the system is already configured, you can restart the configuration wizard. To restart the configuration wizard, go to **Installer settings > Configuration wizard**. To access Installer settings, see ["7.1.1 To access the most used commands" ▸ 18\]](#).
- **Afterwards.** If necessary, you can make changes to the configuration in the menu structure or the overview settings.



INFORMATION

When the configuration wizard is finished, the user interface will show an overview screen and request to confirm. When confirmed, the system will restart and the home screen will be displayed.

Accessing settings – Legend for tables

You can access the installer settings using two different methods. However, NOT all settings are accessible via both methods. If so, the corresponding table columns in this chapter are set to N/A (not applicable).

Method	Column in tables
Accessing settings via the breadcrumb in the home menu screen or the menu structure . To enable breadcrumbs, press the ? button in the home screen.	# For example: [2.9]
Accessing settings via the code in the overview field settings .	Code For example: [C-07]

See also:

- ["To access the installer settings" ▸ 18\]](#)
- ["7.5 Menu structure: Overview installer settings" ▸ 25\]](#)

7.1.1 To access the most used commands

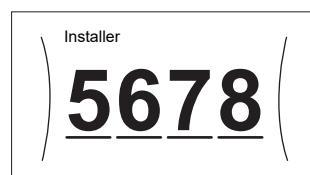
To change the user permission level

You can change the user permission level as follows:

1	Go to [B]: User profile.	
2	Enter the applicable pin code for the user permission level.	—
	<ul style="list-style-type: none"> • Browse through the list of digits and change the selected digit. 	
	<ul style="list-style-type: none"> • Move the cursor from left to right. 	
	<ul style="list-style-type: none"> • Confirm the pin code and proceed. 	

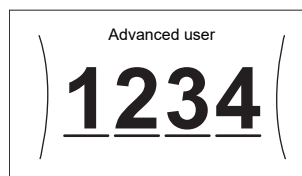
Installer pin code

The Installer pin code is **5678**. Additional menu items and installer settings are now available.



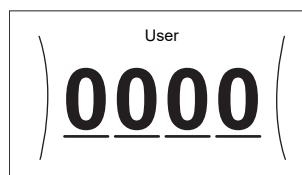
Advanced user pin code

The Advanced user pin code is **1234**. Additional menu items for the user are now visible.



User pin code

The User pin code is **0000**.



To access the installer settings

- 1 Set the user permission level to Installer.
- 2 Go to [9]: Installer settings.

To modify an overview setting

Example: Modify [1-01] from 15 to 20.

Most settings can be configured via the menu structure. If for any reason it is required to change a setting using the overview settings, then the overview settings can be accessed as follows:

1	Set the user permission level to Installer. See "To change the user permission level" ▸ 18] .	—
2	Go to [9.]: Installer settings > Overview field settings.	
3	Turn the left dial to select the first part of the setting and confirm by pressing the dial.	
4	Turn the left dial to select the second part of the setting	
5	Turn the right dial to modify the value from 15 to 20.	
6	Press the left dial to confirm the new setting.	
7	Press the center button to go back to the home screen.	



INFORMATION

When you change the overview settings and you go back to the home screen, the user interface will show a popup screen and request to restart the system.

When confirmed, the system will restart and recent changes will be applied.

7.2 Configuration wizard

After first power ON of the system, the user interface will guide you using the configuration wizard. This way you can set the most important initial settings. This way the unit will be able to run properly. Afterwards, more detailed settings can be done via the menu structure if required.

7.2.1 Configuration wizard: Language

#	Code	Description
[7.1]	N/A	Language

7.2.2 Configuration wizard: Time and date

#	Code	Description
[7.2]	N/A	Set the local time and date



INFORMATION

By default, daylight savings time is enabled and clock format is set to 24 hours. If you want to change these settings, you can do this in the menu structure (User settings > Time/date) once the unit is initialised.

7.2.3 Configuration wizard: System

Indoor unit type

The indoor unit type is displayed, but cannot be adjusted.

Backup heater type

The backup heater is adapted to be connected to most common European electricity grids. The type of backup heater must be set on the user interface. For units with a built-in backup heater, the type of heater can be viewed but not changed.

#	Code	Description
[9.3.1]	[E-03]	3: 6V

Domestic hot water

The following setting determines if the system can prepare domestic hot water or not, and which tank is used. This setting is read only.

#	Code	Description
[9.2.1]	[E-05] ^(a)	Integrated
	[E-06] ^(a)	The backup heater will also be used for domestic hot water heating.
	[E-07] ^(a)	

^(a) Use the menu structure instead of the overview settings. Menu structure setting [9.2.1] replaces the following 3 overview settings:

- [E-05]: Can the system prepare domestic hot water?
- [E-06]: Is a domestic hot water tank installed in the system?
- [E-07]: What kind of domestic hot water tank is installed?

Emergency

When the heat pump fails to operate, the backup heater can serve as an emergency heater. It then takes over the heat load either automatically or by manual interaction.

- When Emergency is set to Automatic and a heat pump failure occurs, the backup heater automatically takes over the domestic hot water production and space heating.

- When Emergency is set to Manual and a heat pump failure occurs, the domestic hot water heating and space heating stops.

To manually recover it via the user interface, go to the Malfunctioning main menu screen and confirm whether the backup heater can take over the heat load or not.

We recommend to set Emergency to Automatic if the house is unattended for longer periods.

#	Code	Description
[9.5]	N/A	<ul style="list-style-type: none"> 0: Manual 1: Automatic



INFORMATION

The auto emergency setting can be set in the menu structure of the user interface only.

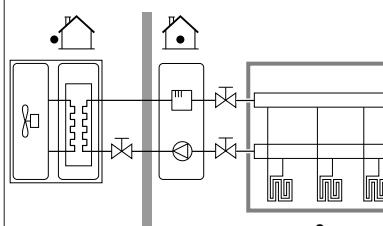
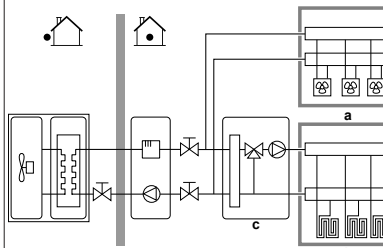


INFORMATION

If a heat pump failure occurs and Emergency is set to Manual, the room frost protection function, the underfloor heating screed dryout function, and the water pipe antifreeze function will remain active even if the user does NOT confirm emergency operation.

Number of zones

The system can supply leaving water to up to 2 water temperature zones. During configuration, the number of water zones must be set.

#	Code	Description
[4.4]	[7-02]	<ul style="list-style-type: none"> 0: Single zone <p>Only one leaving water temperature zone:</p>  <p>a Main LWT zone</p>
[4.4]	[7-02]	<ul style="list-style-type: none"> 1: Dual zone <p>Two leaving water temperature zones. The main leaving water temperature zone consists of the higher load heat emitters and a mixing station to achieve the desired leaving water temperature. In heating:</p>  <p>a Additional LWT zone: Highest temperature b Main LWT zone: Lowest temperature c Mixing station</p>

7 Configuration



NOTICE

NOT configuring the system in the following way can cause damage to the heat emitters. If there are 2 zones, it is important that in heating:

- the zone with the lowest water temperature is configured as the main zone, and
- the zone with the highest water temperature is configured as the additional zone.



NOTICE

If there are 2 zones and the emitter types are wrongly configured, water of high temperature can be sent towards a low temperature emitter (underfloor heating). To avoid this:

- Install an aquastat/thermostatic valve to avoid too high temperatures towards a low temperature emitter.
- Make sure you set the emitter types for the main zone [2.7] and for the additional zone [3.7] correctly in accordance with the connected emitter.



NOTICE

An overpressure bypass valve can be integrated in the system. Keep in mind that this valve might not be shown on the illustrations.



INFORMATION

Settings [9.3.3] and [9.3.5] are linked. Changing one setting influences the other. If you change one, check if the other is still as expected.



INFORMATION

During normal operation, the capacity of the second step of the backup heater at nominal voltage is equal to [6-03]+[6-04].



INFORMATION

If [4-0A]=3 and emergency mode is active, the power usage of the backup heater is maximal and equal to 2×[6-03]+[6-04].



INFORMATION

Only for systems with integrated domestic hot water tank: If the storage temperature setpoint is higher than 50°C, Daikin recommends NOT to disable the backup heater second step because it will have a big impact on the required time for the unit to heat up the domestic hot water tank.

7.2.4 Configuration wizard: Backup heater

The backup heater is adapted to be connected to most common European electricity grids. If the backup heater is available, the voltage, configuration and capacity must be set on the user interface.

The capacities for the different steps of the backup heater must be set for the energy metering and/or power consumption control feature to work properly. When measuring the resistance value of each heater, you can set the exact heater capacity and this will lead to more accurate energy data.

Backup heater type

The backup heater is adapted to be connected to most common European electricity grids. The type of backup heater must be set on the user interface. For units with a built-in backup heater, the type of heater can be viewed but not changed.

#	Code	Description
[9.3.1]	[E-03]	▪ 3: 6V

Voltage

This can be set to:

- 230V, 1ph
- 230V, 3ph

#	Code	Description
[9.3.2]	[5-0D]	▪ 0: 230V, 1ph ▪ 1: 230V, 3ph

Configuration

The backup heater can be configured in different ways. It can be chosen to have a 1-step only backup heater or a backup heater with 2 steps. If 2 steps, the capacity of the second step depends on this setting. It can also be chosen to have a higher capacity of the second step in emergency.

#	Code	Description
[9.3.3]	[4-0A]	▪ 1: Relay 1 / Relay 1+2 ▪ 2: Relay 1 / Relay 2 ▪ 3: Relay 1 / Relay 2 Emergency Relay 1+2

Capacity step 1

#	Code	Description
[9.3.4]	[6-03]	▪ The capacity of the first step of the backup heater at nominal voltage.

Additional capacity step 2

#	Code	Description
[9.3.5]	[6-04]	▪ The capacity difference between the second and first step of the backup heater at nominal voltage. Nominal value depends on backup heater configuration.

7.2.5 Configuration wizard: Main zone

The most important settings for the main leaving water zone can be set here.

Emitter type

Heating up or cooling down the main zone can take longer. This depends on:

- The water volume of the system
- The heater emitter type of the main zone

The setting Emitter type can compensate for a slow or a quick heating/cooling system during the heat up/cool down cycle. In room thermostat control, Emitter type influences the maximum modulation of the desired leaving water temperature, and the possibility for usage of the automatic cooling/heating changeover based on the indoor ambient temperature.

It is important to set Emitter type correctly and in accordance with your system layout. The target delta T for the main zone depends on it.

#	Code	Description
[2.7]	[2-0C]	▪ 0: Underfloor heating ▪ 1: Fancoil unit ▪ 2: Radiator

The setting of the emitter type has an influence on the space heating setpoint range and the target delta T in heating as follows:

Description	Space heating setpoint range	Target delta T in heating
0: Underfloor heating	Maximum 55°C	Variable
1: Fancoil unit	Maximum 55°C	Variable
2: Radiator	Maximum 65°C	Fixed 8°C

**NOTICE**

Average emitter temperature = Leaving water temperature – (Delta T)/2

This means that for a same leaving water temperature setpoint, the average emitter temperature of radiators is lower than that of underfloor heating because of a bigger delta T.

Example radiators: $40 - 8/2 = 36^{\circ}\text{C}$

Example underfloor heating: $40 - 5/2 = 37.5^{\circ}\text{C}$

To compensate, you can:

- Increase the weather-dependent curve desired temperatures [2.5].
- Enable leaving water temperature modulation and increase the maximum modulation [2.C].

Control

Define how the operation of the unit is controlled.

Control	In this control...
Leaving water	Unit operation is decided based on the leaving water temperature regardless the actual room temperature and/or heating or cooling demand of the room.
External room thermostat	Unit operation is decided by the external thermostat or equivalent (e.g. heat pump convector).
Room thermostat	Unit operation is decided based on the ambient temperature of the user interface used as a room thermostat.

#	Code	Description
[2.9]	[C-07]	<ul style="list-style-type: none"> ▪ 0: Leaving water ▪ 1: External room thermostat ▪ 2: Room thermostat

Setpoint mode

Define the setpoint mode:

- Fixed: the desired leaving water temperature does not depend on the outdoor ambient temperature.
- In WD heating, fixed cooling mode, the desired leaving water temperature:
 - depends on the outdoor ambient temperature for heating
 - does NOT depend on the outdoor ambient temperature for cooling
- In Weather dependent mode, the desired leaving water temperature depends on the outdoor ambient temperature.

#	Code	Description
[2.4]	N/A	Setpoint mode: <ul style="list-style-type: none"> ▪ Fixed ▪ WD heating, fixed cooling ▪ Weather dependent

When weather dependent operation is active, low outdoor temperatures will result in warmer water and vice versa. During weather dependent operation, the user can shift the water temperature up or down by a maximum of 10°C.

Schedule

Indicates if the desired leaving water temperature is according to a schedule. Influence of the LWT setpoint mode [2.4] is as follows:

- In Fixed LWT setpoint mode, the scheduled actions consist of desired leaving water temperatures, either preset or custom.
- In Weather dependent LWT setpoint mode, the scheduled actions consist of desired shift actions, either preset or custom.

#	Code	Description
[2.1]	N/A	<ul style="list-style-type: none"> ▪ 0: No ▪ 1: Yes

7.2.6 Configuration wizard: Additional zone

The most important settings for the additional leaving water zone can be set here.

Emitter type

For more info about this functionality, see ["7.2.5 Configuration wizard: Main zone"](#) [p 20].

#	Code	Description
[3.7]	[2-0D]	<ul style="list-style-type: none"> ▪ 0: Underfloor heating ▪ 1: Fancoil unit ▪ 2: Radiator

Control

The control type is displayed here, but cannot be adjusted. It is determined by the control type of the main zone. For more info about the functionality, see ["7.2.5 Configuration wizard: Main zone"](#) [p 20].

#	Code	Description
[3.9]	N/A	<ul style="list-style-type: none"> ▪ 0: Leaving water if the control type of the main zone is Leaving water. ▪ 1: External room thermostat if the control type of the main zone is External room thermostat or Room thermostat.

Setpoint mode

For more info about this functionality, see ["7.2.5 Configuration wizard: Main zone"](#) [p 20].

#	Code	Description
[3.4]	N/A	<ul style="list-style-type: none"> ▪ 0: Fixed ▪ 1: WD heating, fixed cooling ▪ 2: Weather dependent

If you choose WD heating, fixed cooling or Weather dependent, the next screen will be the detailed screen with weather-dependent curves. Also see ["7.3 Weather-dependent curve"](#) [p 22].

Schedule

Indicates if the desired leaving water temperature is according to a schedule. Also see ["7.2.5 Configuration wizard: Main zone"](#) [p 20].

#	Code	Description
[3.1]	N/A	<ul style="list-style-type: none"> ▪ 0: No ▪ 1: Yes

7 Configuration

7.2.7 Configuration wizard: Tank

Heat up mode

The domestic hot water can be prepared in 3 different ways. They differ from each other by the way the desired tank temperature is set and how the unit acts upon it.

#	Code	Description
[5.6]	[6-0D]	Heat up mode: <ul style="list-style-type: none">0: Reheat only: Only reheat operation is allowed.1: Schedule + reheat: The domestic hot water tank is heated according to a schedule and between the scheduled heat up cycles, reheat operation is allowed.2: Schedule only: The domestic hot water tank can ONLY be heated according to a schedule.

See the operation manual for more details.

Comfort setpoint

Only applicable when domestic hot water preparation is Schedule only or Schedule + reheat. When programming the schedule, you can make use of the comfort setpoint as a preset value. When you later want to change the storage setpoint, you only have to do it in one place.

The tank will heat up until the **storage comfort temperature** has been reached. It is the higher desired temperature when a storage comfort action is scheduled.

Additionally, a storage stop can be programmed. This feature puts a stop to tank heating even if the setpoint has NOT been reached. Only program a storage stop when tank heating is absolutely undesirable.

#	Code	Description
[5.2]	[6-0A]	Comfort setpoint: <ul style="list-style-type: none">30°C~[6-0E]°C

Eco setpoint

The **storage economic temperature** denotes the lower desired tank temperature. It is the desired temperature when a storage economic action is scheduled (preferably during day).

#	Code	Description
[5.3]	[6-0B]	Eco setpoint: <ul style="list-style-type: none">30°C~min(50,[6-0E])°C

Reheat setpoint

Desired reheat tank temperature, used:

- in Schedule + reheat mode, during reheat mode: the guaranteed minimum tank temperature is set by the Reheat setpoint minus the reheat hysteresis. If the tank temperature drops below this value, the tank is heated up.
- during storage comfort, to prioritize the domestic hot water preparation. When the tank temperature rises above this value, domestic hot water preparation and space heating/cooling are executed sequentially.

#	Code	Description
[5.4]	[6-0C]	Reheat setpoint: <ul style="list-style-type: none">30°C~min(50,[6-0E])°C

7.3 Weather-dependent curve

7.3.1 What is a weather-dependent curve?

Weather-dependent operation

The unit operates 'weather dependent' if the desired leaving water or tank temperature is determined automatically by the outdoor temperature. It therefore is connected to a temperature sensor on the North wall of the building. If the outdoor temperature drops or rises, the unit compensates instantly. Thus, the unit does not have to wait for feedback by the thermostat to increase or decrease the temperature of the leaving water or tank. Because it reacts more quickly, it prevents high rises and drops of the indoor temperature and water temperature at tap points.

Advantage

Weather-dependent operation reduces energy consumption.

Weather-dependent curve

To be able to compensate for differences in temperature, the unit relies on its weather-dependent curve. This curve defines how much the temperature of the tank or leaving water must be at different outdoor temperatures. Because the slope of the curve depends on local circumstances such as climate and the insulation of the house, the curve can be adjusted by an installer or user.

Types of weather-dependent curve

There are 2 types of weather-dependent curves:

- 2-points curve
- Slope-offset curve

Which type of curve you use to make adjustments, depends on your personal preference. See ["7.3.4 Using weather-dependent curves"](#) [p 23].

Availability

The weather-dependent curve is available for:

- Main zone - Heating
- Main zone - Cooling
- Additional zone - Heating
- Additional zone - Cooling
- Tank (only available to installers)



INFORMATION

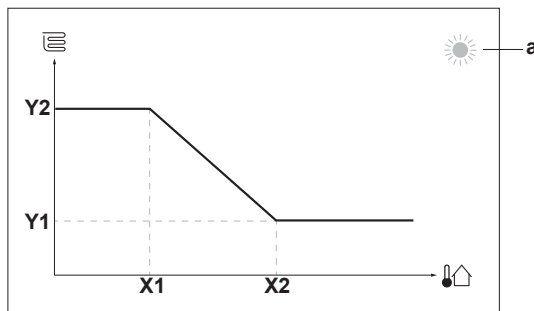
To operate weather dependent, correctly configure the setpoint of the main zone, additional zone or tank. See ["7.3.4 Using weather-dependent curves"](#) [p 23].

7.3.2 2-points curve

Define the weather-dependent curve with these two setpoints:

- Setpoint (X1, Y2)
- Setpoint (X2, Y1)

Example



Item	Description
a	Selected weather dependent zone: <ul style="list-style-type: none"> ☀: Main zone or additional zone heating ❄: Main zone or additional zone cooling 🏠: Domestic hot water
X1, X2	Examples of outdoor ambient temperature
Y1, Y2	Examples of desired tank temperature or leaving water temperature. The icon corresponds to the heat emitter for that zone: <ul style="list-style-type: none"> 🛏: Underfloor heating 📺: Fan coil unit 🔥: Radiator 🏠: Domestic hot water tank

Possible actions on this screen	
🔍⋯⋯○	Go through the temperatures.
○⋯⋯🔍	Change the temperature.
○⋯⋯🏠	Go to the next temperature.
🏠⋯⋯○	Confirm changes and proceed.

7.3.3 Slope-offset curve

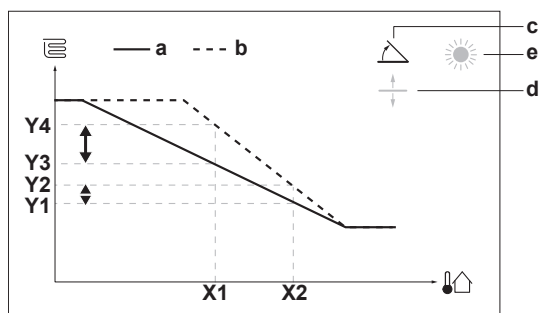
Slope and offset

Define the weather-dependent curve by its slope and offset:

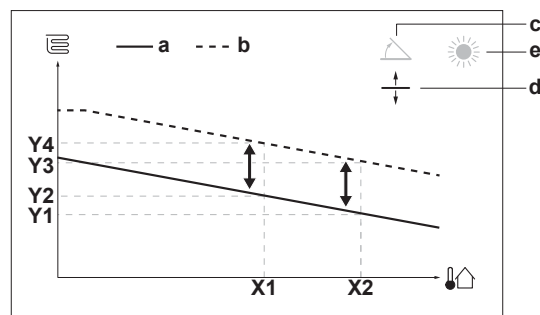
- Change the **slope** to differently increase or decrease the temperature of the leaving water for different ambient temperatures. For example, if leaving water temperature is in general fine but at low ambient temperatures too cold, raise the slope so that leaving water temperature is heated increasingly more at decreasingly lower ambient temperatures.
- Change the **offset** to equally increase or decrease the temperature of the leaving water for different ambient temperatures. For example, if leaving water temperature is always a bit too cold at different ambient temperatures, shift the offset up to equally increase the leaving water temperature for all ambient temperatures.

Examples

Weather-dependent curve when slope is selected:



Weather-dependent curve when offset is selected:



Item	Description
a	WD curve before changes.
b	WD curve after changes (as example): <ul style="list-style-type: none"> When slope is changed, the new preferred temperature at X1 is unequally higher than the preferred temperature at X2. When offset is changed, the new preferred temperature at X1 is equally higher as the preferred temperature at X2.
c	Slope
d	Offset
e	Selected weather dependent zone: <ul style="list-style-type: none"> ☀: Main zone or additional zone heating ❄: Main zone or additional zone cooling 🏠: Domestic hot water
X1, X2	Examples of outdoor ambient temperature
Y1, Y2, Y3, Y4	Examples of desired tank temperature or leaving water temperature. The icon corresponds to the heat emitter for that zone: <ul style="list-style-type: none"> 🛏: Underfloor heating 📺: Fan coil unit 🔥: Radiator 🏠: Domestic hot water tank

Possible actions on this screen	
🔍⋯⋯○	Select slope or offset.
○⋯⋯🔍	Increase or decrease the slope/offset.
○⋯⋯🏠	When slope is selected: set slope and go to offset. When offset is selected: set offset.
🏠⋯⋯○	Confirm changes and return to the submenu.

7.3.4 Using weather-dependent curves

Configure weather-dependent curves as following:

To define the setpoint mode

To use the weather-dependent curve, you need to define the correct setpoint mode:

Go to setpoint mode ...	Set the setpoint mode to ...
Main zone – Heating	
[2.4] Main zone > Setpoint mode	WD heating, fixed cooling OR Weather dependent
Main zone – Cooling	
[2.4] Main zone > Setpoint mode	Weather dependent
Additional zone – Heating	

7 Configuration

Go to setpoint mode ...	Set the setpoint mode to ...
[3.4] Additional zone > Setpoint mode	WD heating, fixed cooling OR Weather dependent
Additional zone – Cooling	
[3.4] Additional zone > Setpoint mode	Weather dependent
Tank	
[5.B] Tank > Setpoint mode	Restriction: Only available to installers. Weather dependent

To change the type of weather-dependent curve

To change the type for all zones (main + additional) and for the tank, go to [2.E] Main zone > WD curve type.

Viewing which type is selected is also possible via:

- [3.C] Additional zone > WD curve type
- [5.E] Tank > WD curve type

Restriction: Only available to installers.

To change the weather-dependent curve

Zone	Go to ...
Main zone – Heating	[2.5] Main zone > Heating WD curve
Main zone – Cooling	[2.6] Main zone > Cooling WD curve
Additional zone – Heating	[3.5] Additional zone > Heating WD curve
Additional zone – Cooling	[3.6] Additional zone > Cooling WD curve
Tank	Restriction: Only available to installers. [5.C] Tank > WD curve



INFORMATION

Maximum and minimum setpoints

You cannot configure the curve with temperatures that are higher or lower than the set maximum and minimum setpoints for that zone or for the tank. When the maximum or minimum setpoint is reached, the curve flattens out.

To fine-tune the weather-dependent curve: slope-offset curve

The following table describes how to fine-tune the weather-dependent curve of a zone or tank:

You feel ...		Fine-tune with slope and offset:	
At regular outdoor temperatures ...	At cold outdoor temperatures ...	Slope	Offset
OK	Cold	↑	—
OK	Hot	↓	—
Cold	OK	↓	↑
Cold	Cold	—	↑
Cold	Hot	↓	↑
Hot	OK	↑	↓
Hot	Cold	↑	↓
Hot	Hot	—	↓

To fine-tune the weather-dependent curve: 2-points curve

The following table describes how to fine-tune the weather-dependent curve of a zone or tank:

You feel ...		Fine-tune with setpoints:			
At regular outdoor temperatures ...	At cold outdoor temperatures ...	Y2 ^(a)	Y1 ^(a)	X1 ^(a)	X2 ^(a)
OK	Cold	↑	—	↑	—
OK	Hot	↓	—	↓	—
Cold	OK	—	↑	—	↑
Cold	Cold	↑	↑	↑	↑
Cold	Hot	↓	↑	↓	↑
Hot	OK	—	↓	—	↓
Hot	Cold	↑	↓	↑	↓
Hot	Hot	↓	↓	↓	↓

^(a) See "7.3.2 2-points curve" [p 22].

7.4 Settings menu

You can set additional settings using the main menu screen and its submenus. The most important settings are presented here.

7.4.1 Main zone

Thermostat type

Only applicable in external room thermostat control.



NOTICE

If an external room thermostat is used, the external room thermostat will control the room frost protection. However, the room frost protection is only possible if [C.2] Space heating/cooling=0n.

#	Code	Description
[2.A]	[C-05]	External room thermostat type for the main zone: <ul style="list-style-type: none"> ▪ 1: 1 contact: The used external room thermostat can only send a thermo ON/OFF condition. There is no separation between heating or cooling demand. ▪ 2: 2 contacts: The used external room thermostat can send a separate heating/cooling thermo ON/OFF condition.

7.4.2 Additional zone

Thermostat type

Only applicable in external room thermostat control. For more info about the functionality, see "7.4.1 Main zone" [p 24].

#	Code	Description
[3.A]	[C-06]	External room thermostat type for the additional zone: <ul style="list-style-type: none"> ▪ 1: 1 contact ▪ 2: 2 contacts

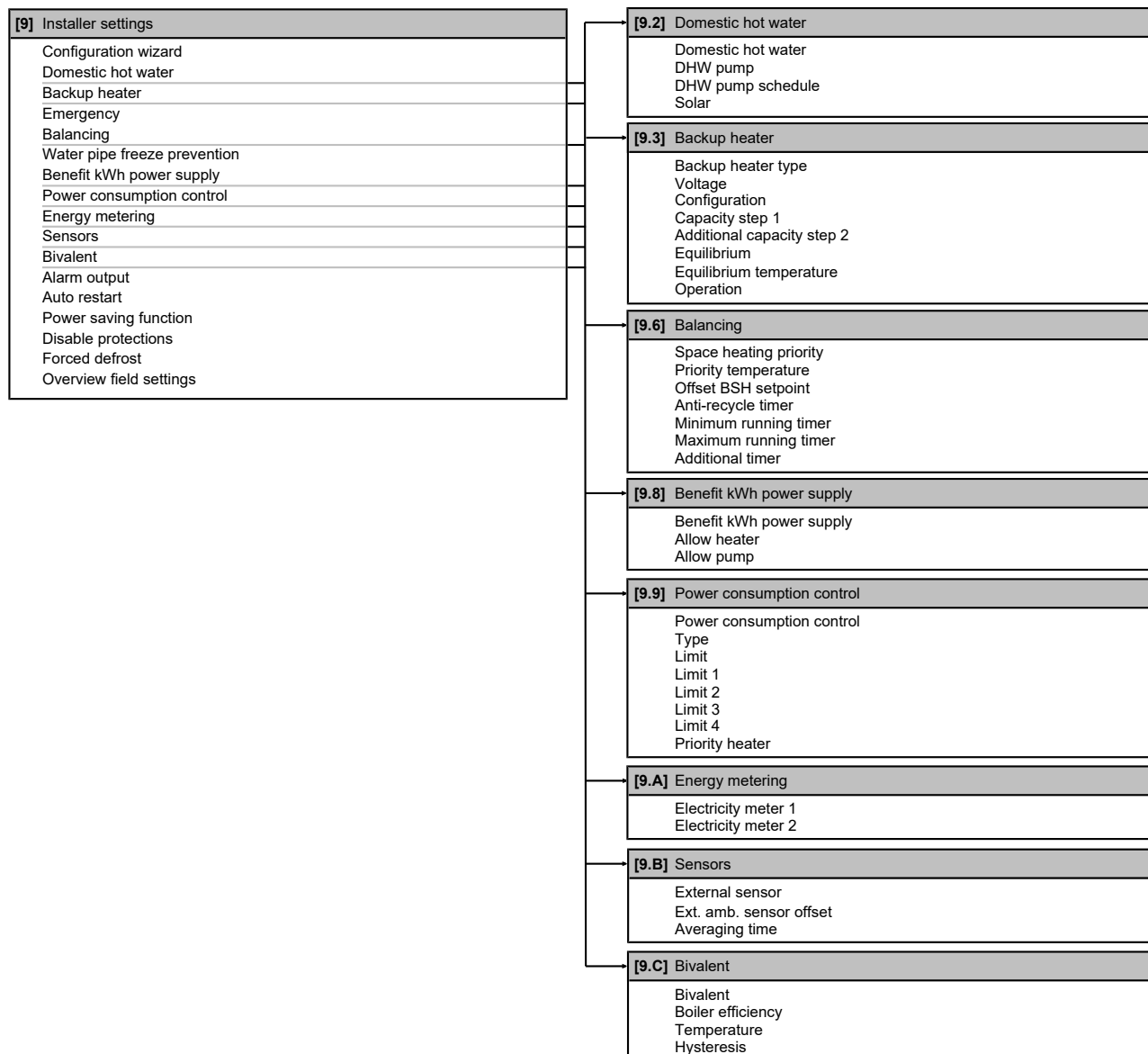
7.4.3 Information

Dealer information

The installer can fill in his contact number here.

#	Code	Description
[8.3]	N/A	Number that users can call in case of problems.

7.5 Menu structure: Overview installer settings



INFORMATION

Solar kit settings are shown but are NOT applicable for this unit. Settings shall NOT be used or changed.



INFORMATION

Depending on the selected installer settings and unit type, settings will be visible/invisible.

8 Commissioning

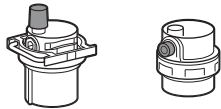


NOTICE

ALWAYS operate the unit with thermistors and/or pressure sensors/switches. If NOT, burning of the compressor might be the result.



NOTICE



Make sure both air purge valves (one on the magnetic filter and one on the backup heater) are open.

All automatic air purge valves MUST remain open after commissioning.



INFORMATION

Protective functions – "Installer-on-site mode". The software is equipped with protective functions, such as room antifrost. The unit automatically runs these functions when necessary.

During installation or service this behaviour is undesired. Therefore, the protective functions can be disabled:

- **At first power-on:** The protective functions are disabled by default. After 12 hours they will be automatically enabled.
- **Afterwards:** An installer can manually disable the protective functions by setting [9.G]: Disable protections=Yes. After his work is done, he can enable the protective functions by setting [9.G]: Disable protections=No.

8.1 Checklist before commissioning

After the installation of the unit, first check the items listed below. Once all checks are fulfilled, the unit MUST be closed. Power-up the unit after it is closed.

<input type="checkbox"/>	You read the complete installation instructions, as described in the installer reference guide .
<input type="checkbox"/>	The indoor unit is properly mounted.
<input type="checkbox"/>	The outdoor unit is properly mounted.
<input type="checkbox"/>	The following field wiring has been carried out according to this document and the applicable legislation: <ul style="list-style-type: none"> ▪ Between the local supply panel and the outdoor unit ▪ Between indoor unit and outdoor unit ▪ Between the local supply panel and the indoor unit ▪ Between the indoor unit and the valves (if applicable) ▪ Between the indoor unit and the room thermostat (if applicable)
<input type="checkbox"/>	The system is properly earthed and the earth terminals are tightened.
<input type="checkbox"/>	The fuses or locally installed protection devices are installed according to this document, and have NOT been bypassed.
<input type="checkbox"/>	The power supply voltage matches the voltage on the identification label of the unit.
<input type="checkbox"/>	There are NO loose connections or damaged electrical components in the switch box.
<input type="checkbox"/>	There are NO damaged components or squeezed pipes on the inside of the indoor and outdoor units.

<input type="checkbox"/>	Backup heater circuit breaker F1B (field supply) is turned ON.
<input type="checkbox"/>	The correct pipe size is installed and the pipes are properly insulated.
<input type="checkbox"/>	There is NO water leak inside the indoor unit.
<input type="checkbox"/>	The shut-off valves are properly installed and fully open.
<input type="checkbox"/>	The automatic air purge valves are open.
<input type="checkbox"/>	The pressure relief valve purges water when opened. Clean water MUST come out.
<input type="checkbox"/>	The domestic hot water tank is filled completely.

8.2 Checklist during commissioning

<input type="checkbox"/>	The minimum flow rate during backup heater/defrost operation is guaranteed in all conditions. See "To check the water volume and flow rate" in "5.1 Preparing water piping" [8].
<input type="checkbox"/>	To perform an air purge .
<input type="checkbox"/>	To perform a test run .
<input type="checkbox"/>	To perform an actuator test run .
<input type="checkbox"/>	Underfloor screed dryout function The underfloor screed dryout function is started (if necessary).

8.2.1 To check the minimum flow rate

1	Check the hydraulic configuration to find out which space heating loops can be closed by mechanical, electronic, or other valves.	—
2	Close all space heating loops that can be closed.	—
3	Start the pump test run (see "8.2.4 To perform an actuator test run" [27]).	—
4	Read out the flow rate ^(a) and modify the bypass valve setting to reach the minimum required flow rate + 2 l/min.	—

^(a) During pump test run, the unit can operate below the minimum required flow rate.

Minimum required flow rate
20 l/min

8.2.2 To perform an air purge

Conditions: Make sure all operation is disabled. Go to [C]: Operation and turn off Room, Space heating/cooling and Tank operation.

1	Set the user permission level to Installer. See "To change the user permission level" [18].	—
2	Go to [A.3]: Commissioning > Air purge.	
3	Select OK to confirm. Result: The air purge starts. It stops automatically when air purge cycle is finished. To stop the air purge manually:	
1	Go to Stop air purge.	
2	Select OK to confirm.	

8.2.3 To perform an operation test run

Conditions: Make sure all operation is disabled. Go to [C]: Operation and turn off Room, Space heating/cooling and Tank operation.

1	Set the user permission level to Installer. See " To change the user permission level " [► 18].	—
2	Go to [A.1]: Commissioning > Operation test run.	
3	Select a test from the list. Example: Heating.	
4	Select OK to confirm. Result: The test run starts. It stops automatically when ready (±30 min).	
	To stop the test run manually:	—
1	In the menu, go to Stop test run.	
2	Select OK to confirm.	



INFORMATION

If the outdoor temperature is outside the range of operation, the unit may NOT operate or may NOT deliver the required capacity.

To monitor leaving water and tank temperatures

During test run, the correct operation of the unit can be checked by monitoring its leaving water temperature (heating/cooling mode) and tank temperature (domestic hot water mode).

To monitor the temperatures:

1	In the menu, go to Sensors.	
2	Select the temperature information.	

8.2.4 To perform an actuator test run

Conditions: Make sure all operation is disabled. Go to [C]: Operation and turn off Room, Space heating/cooling and Tank operation.

Purpose

Perform an actuator test run to confirm the operation of the different actuators. For example, when you select Pump, a test run of the pump will start.

1	Set the user permission level to Installer. See " To change the user permission level " [► 18].	—
2	Go to [A.2]: Commissioning > Actuator test run.	
3	Select a test from the list. Example: Pump.	
4	Select OK to confirm. Result: The actuator test run starts. It stops automatically when ready (±30 min).	
	To stop the test run manually:	—
1	In the menu, go to Stop test run.	
2	Select OK to confirm.	

Possible actuator test runs

- Backup heater 1 test
- Backup heater 2 test
- Pump test



INFORMATION

Make sure that all air is purged before executing the test run. Also avoid disturbances in the water circuit during the test run.

- Shut off valve test

- Diverter valve test (3-way valve for switching between space heating and tank heating)
- Bivalent signal test
- Alarm output test
- C/H signal test
- DHW pump test

8.2.5 To perform an underfloor heating screed dryout

Conditions: Make sure all operation is disabled. Go to [C]: Operation and turn off Room, Space heating/cooling and Tank operation.

1	Set the user permission level to Installer. See " To change the user permission level " [► 18].	—
2	Go to [A.4]: Commissioning > UFH screed dryout.	
3	Set a dryout program: go to Program and use the UFH screed dryout programming screen.	
4	Select OK to confirm. Result: The underfloor heating screed dryout starts. It stops automatically when done.	
	To stop the test run manually:	—
1	Go to Stop UFH screed dryout.	
2	Select OK to confirm.	



NOTICE

To perform an underfloor heating screed dryout, room frost protection needs to be disabled ([2-06]=0). By default, it is enabled ([2-06]=1). However, due to the "installer-on-site" mode (see "Commissioning"), room frost protection will be automatically disabled for 12 hours after the first power-on.

If the screed dryout still needs to be performed after the first 12 hours of power-on, manually disable room frost protection by setting [2-06] to "0", and KEEP it disabled until the screed dryout has finished. Ignoring this notice will result in cracking of the screed.



NOTICE

For the underfloor heating screed dryout to be able to start, make sure the following settings are met:

- [4-00]=1
- [C-02]=0
- [D-01]=0
- [4-08]=0
- [4-01]≠1

9 Hand-over to the user

Once the test run is finished and the unit operates properly, please make sure the following is clear for the user:

- Fill in the installer setting table (in the operation manual) with the actual settings.
- Make sure that the user has the printed documentation and ask him/her to keep it for future reference. Inform the user that he can find the complete documentation at the URL mentioned earlier in this manual.
- Explain the user how to properly operate the system and what to do in case of problems.
- Show the user what to do for the maintenance of the unit.
- Explain the user about energy saving tips as described in the operation manual.

10 Maintenance and service



NOTICE

Maintenance **MUST** be done by an authorised installer or service agent.

We recommend performing maintenance at least once a year. However, applicable legislation might require shorter maintenance intervals.

10.1 Overview: Maintenance and service

This chapter contains information about:

- The yearly maintenance of the indoor unit
- Draining the domestic hot water tank
- Inspecting the inside of the domestic hot water tank
- Cleaning the water filter in case of trouble

10.2 Maintenance safety precautions



DANGER: RISK OF ELECTROCUTION



DANGER: RISK OF BURNING/SCALDING



NOTICE: Risk of electrostatic discharge

Before performing any maintenance or service work, touch a metal part of the unit in order to eliminate static electricity and to protect the PCB.

10.3 Checklist for yearly maintenance of the outdoor unit

Check the following at least once a year:

10.4 Checklist for yearly maintenance of the indoor unit

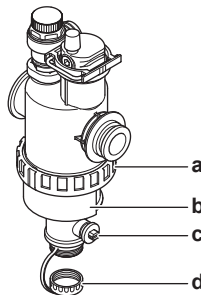
Check the following at least once a year:

- Water pressure
- Magnetic filter/dirt separator
- Water pressure relief valve
- Relief valve hose
- Pressure relief valve of the domestic hot water tank
- Switch box
- Descaling
- Chemical disinfection
- Pressure reducing valve of the domestic hot water tank kit
- Pressure reducing valve
- Temperature and pressure relief valve

Water pressure

Keep water pressure above 1 bar. If it is lower, add water.

Magnetic filter/dirt separator



- a Screw connection
- b Magnetic sleeve
- c Drain valve
- d Drain cap

The yearly maintenance of the magnetic filter/dirt separator consists of:

- Checking if both parts of the magnetic filter/dirt separator are still screwed tight (a).
- Emptying the dirt separator as follows:

- 1 Take off the magnetic sleeve (b).
- 2 Unscrew the drain cap (d).
- 3 Connect a drain hose to the bottom of the water filter so that the water and dirt can be collected in a suitable container (bottle, sink...).
- 4 Open the drain valve for a couple of seconds (c).
Result: Water and dirt will come out.
- 5 Close the drain valve.
- 6 Screw the drain cap back on.
- 7 Reattach the magnetic sleeve.
- 8 Check the pressure of the water circuit. If required, add water.



NOTICE

- When checking the magnetic filter/dirt separator for tightness, hold it firmly, so as NOT to apply stress to the water piping.
- Do NOT isolate the magnetic filter/dirt separator by closing the shut-off valves. To properly empty the dirt separator, sufficient pressure is required.
- To prevent dirt from remaining in the dirt separator, ALWAYS take off the magnetic sleeve.
- ALWAYS first unscrew the drain cap, and connect a drain hose to the bottom of the water filter, then open the drain valve.



INFORMATION

For yearly maintenance, you do not have to remove the water filter from the unit to clean it. But in case of trouble with the water filter, you might have to remove it so that you can thoroughly clean it. Then you need to do as follows:

- ["10.7.1 To remove the water filter" ▶ 30](#)
- ["10.7.2 To clean the water filter in case of trouble" ▶ 31](#)
- ["10.7.3 To install the water filter" ▶ 31](#)

Water pressure relief valve

Open the valve and check if it operates correctly. **The water may be very hot!**

Checkpoints are:

- The water flow coming from the relief valve is high enough, no blockage of the valve or in between piping is suspected.

- Dirty water coming out of the relief valve:
 - open the valve until the discharged water does NOT contain dirt anymore
 - flush the system

It is recommended to do this maintenance more frequently.

Pressure relief valve hose

Check whether the pressure relief valve hose is positioned appropriately to drain the water. See ["4.3.2 To connect the drain hose to the drain"](#) [p. 8].

Pressure relief valve of the domestic hot water tank

Open the valve.



CAUTION

Water coming out of the valve may be very hot.

- Check if nothing blocks the water in the valve or in between piping. The water flow coming from the relief valve must be high enough.
- Check if the water coming out of the relief valve is clean. If it contains debris or dirt:
 - Open the valve until the discharged water does not contain debris or dirt anymore.
 - Flush and clean the complete tank, including the piping between the relief valve and cold water inlet.

To make sure this water originates from the tank, check after a tank heat up cycle.



INFORMATION

It is recommended to perform this maintenance more than once a year.

Switch box

- Carry out a thorough visual inspection of the switch box and look for obvious defects such as loose connections or defective wiring.
- Using an ohmmeter, check if contactors K1M, K2M, K3M and K5M (depending on your installation) operate correctly. All contacts of these contactors must be in open position when the power is turned OFF.



WARNING

If the internal wiring is damaged, it has to be replaced by the manufacturer, its service agent or similarly qualified persons.

Descaling

Depending on water quality and set temperature, scale can deposit on the heat exchanger inside the domestic hot water tank and can restrict heat transfer. For this reason, descaling of the heat exchanger may be required at certain intervals.

Chemical disinfection

If the applicable legislation requires a chemical disinfection in specific situations, involving the domestic hot water tank, please be aware that the domestic hot water tank is a stainless steel cylinder. We recommend to use a non-chloride based disinfectant approved for use with water intended for human consumption.

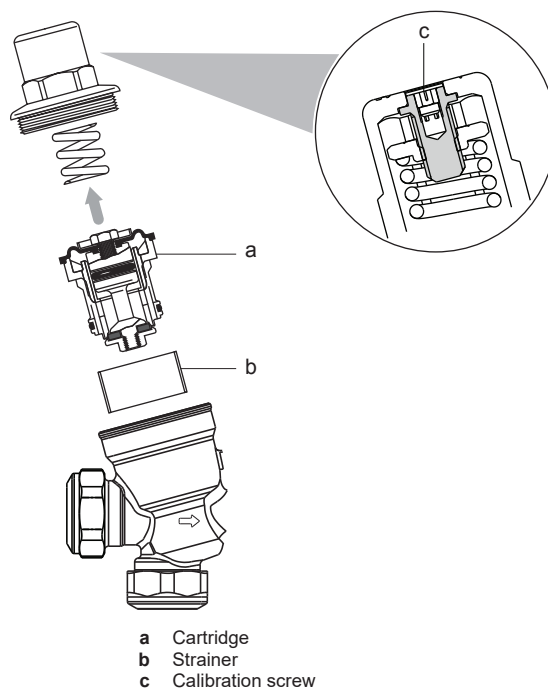


NOTICE

When using means for descaling or chemical disinfection, make sure water quality still complies with EU directive 2020/2184.

Pressure reducing valve

Depending on local water conditions, annual inspection of the integral line strainer, pressure reducing valve cartridge and seating may be necessary.



- 1 Unscrew the plastic cover of the pressure reducing valve.
- 2 Extract the cartridge with the aid of long nosed pliers to grip the head of the set screw.
- 3 Remove the strainer element.
- 4 Clean the strainer element and cartridge under clean running water.
- 5 Replace if the strainer or cartridge are damaged.
- 6 Refit the strainer, cartridge and cover.
- 7 If the cartridge has been replaced, calibrate the pressure reducing valve:
 - Close the downstream isolating valve (field supply).
 - Install an Allen key on the calibration screw in the centre of the plastic cover. Rotate it clockwise to increase the outlet pressure and anticlockwise to reduce it.

Temperature and pressure relief valve

Check for correct operation of the temperature and pressure relief valve. Manually operate the temperature and pressure relief valve to ensure free water flow through discharge pipe. Turn knob left.

10.5 To drain the domestic hot water tank



DANGER: RISK OF BURNING/SCALDING

The water in the tank can be very hot.

Prerequisite: Stop the unit operation via the user interface.

Prerequisite: Turn OFF the respective circuit breaker.

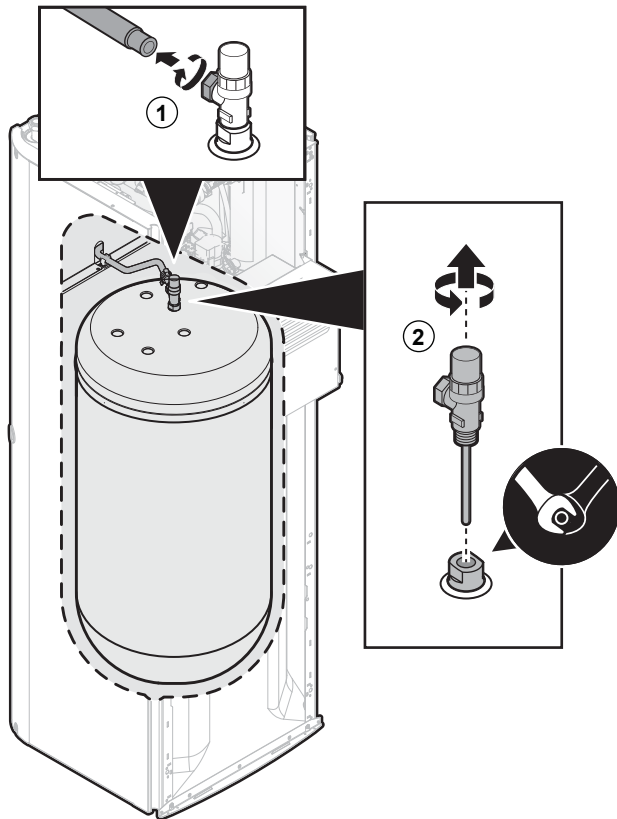
Prerequisite: Close the cold water supply.

Prerequisite: Open all the hot water tapping points to allow air to enter the system.

- 1 Remove the top panel. See ["4.2.1 To open the indoor unit"](#) [p. 6].
- 2 Remove the user interface panel. See ["4.2.1 To open the indoor unit"](#) [p. 6].
- 3 Lower the switchbox. See ["4.2.2 To lower the switch box on the indoor unit"](#) [p. 7].
- 4 Remove the tube from the temperature and pressure relief valve that is located on top of the tank.

10 Maintenance and service

- 5 Remove the temperature and pressure relief valve from the tank.
- 6 Use a drain hose and a pump to drain the tank via the access point.



- 7 Tightening torques for installation:

Item	Tightening torque
Tube connection	30 N•m
Temperature and pressure relief valve	40 N•m

10.6 To inspect the inside of the domestic hot water tank



DANGER: RISK OF BURNING/SCALDING

The water in the tank can be very hot.

Prerequisite: Stop the unit operation via the user interface.

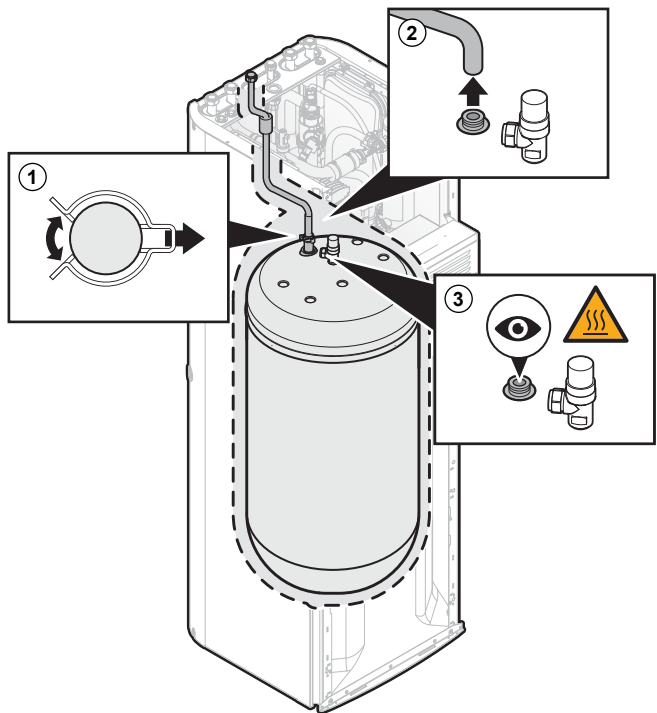
Prerequisite: Turn OFF the respective circuit breaker.

Prerequisite: Close the cold water supply.

Prerequisite: Open all the hot water tapping points to allow air to enter the system.

Prerequisite: Remove the top panel. See ["4.2.1 To open the indoor unit"](#) [p 6].

- 1 Remove the clip that fixes the domestic hot water OUT pipe.
- 2 Disconnect the pipe such that the tank is accessible for visual inspection (e.g. with an endoscope).



- 3 Reconnect the pipe to the tank.
- 4 Reinstall the clip to fix the domestic hot water OUT pipe.

10.7 About cleaning the water filter in case of trouble



INFORMATION

For yearly maintenance, you do not have to remove the water filter from the unit to clean it. But in case of trouble with the water filter, you might have to remove it so that you can thoroughly clean it. Then you need to do as follows:

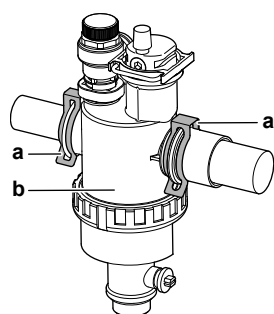
- ["10.7.1 To remove the water filter"](#) [p 30]
- ["10.7.2 To clean the water filter in case of trouble"](#) [p 31]
- ["10.7.3 To install the water filter"](#) [p 31]

10.7.1 To remove the water filter

Prerequisite: Stop the unit operation via the user interface.

Prerequisite: Turn OFF the respective circuit breaker.

- 1 The water filter is located behind the switch box. To get access to it, see:
 - ["4.2.1 To open the indoor unit"](#) [p 6]
 - ["4.2.2 To lower the switch box on the indoor unit"](#) [p 7]
- 2 Close the stop valves of the water circuit.
- 3 Close the valve (if equipped) of the water circuit towards the expansion vessel.
- 4 Remove the cap on the bottom of the magnetic filter/dirt separator.
- 5 Connect a drain hose to the bottom of the water filter.
- 6 Open the valve on the bottom of the water filter to drain water from the water circuit. Collect the drained water in a bottle, sink, ... using the installed drain hose.
- 7 Remove the 2 clips that fix the water filter.



- a Clip
b Magnetic filter/dirt separator

- 8 Remove the water filter.
- 9 Remove the drain hose from the water filter.



NOTICE

Although the water circuit is drained, some water may be spilled when removing the magnetic filter/dirt separator from the filter housing. ALWAYS clean up spilled water.

10.7.2 To clean the water filter in case of trouble

- 1 Remove the water filter from the unit. See "10.7.1 To remove the water filter" [p. 30].



NOTICE

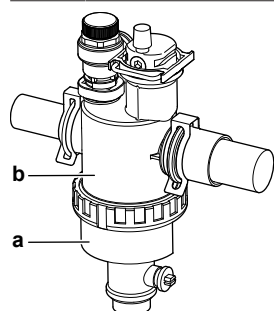
To protect the piping connected to the magnetic filter/dirt separator from damage it is recommended to perform this procedure with the magnetic filter/dirt separator removed from the unit.

- 2 Unscrew the bottom of the water filter housing. Use an appropriate tool if needed.



NOTICE

Opening the magnetic filter/dirt separator is ONLY required in case of severe issues. Preferably this action is never to be done during the complete lifetime of the magnetic filter/dirt separator.



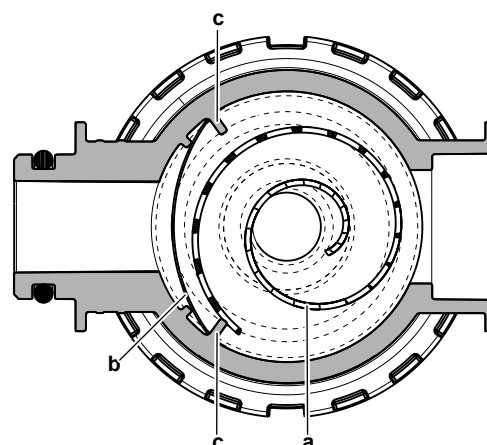
- a Bottom part to be unscrewed
b Water filter housing

- 3 Remove the strainer and the rolled-up filter from the water filter housing and clean with water.
- 4 Install the cleaned rolled-up filter and strainer in the water filter housing.



INFORMATION

Correctly install the strainer in the magnetic filter/dirt separator housing using the protrusions.



- a Rolled-up filter
b Strainer
c Protrusion

- 5 Install and properly tighten the bottom of the water filter housing.

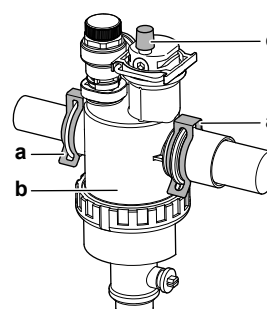
10.7.3 To install the water filter



NOTICE

Check the condition of the O-rings and replace if needed. Apply water to the O-rings before installation.

- 1 Install the water filter in the correct location.



- a Clip
b Magnetic filter/dirt separator
c Air purge valve

- 2 Install the 2 clips to fix the water filter to the water circuit pipes.
- 3 Make sure that the air purge valve of the water filter is in the open position.
- 4 Open the valve (if equipped) of the water circuit towards the expansion vessel.



CAUTION

Make sure to open the valve (if equipped) towards the expansion vessel, otherwise the overpressure will be generated.

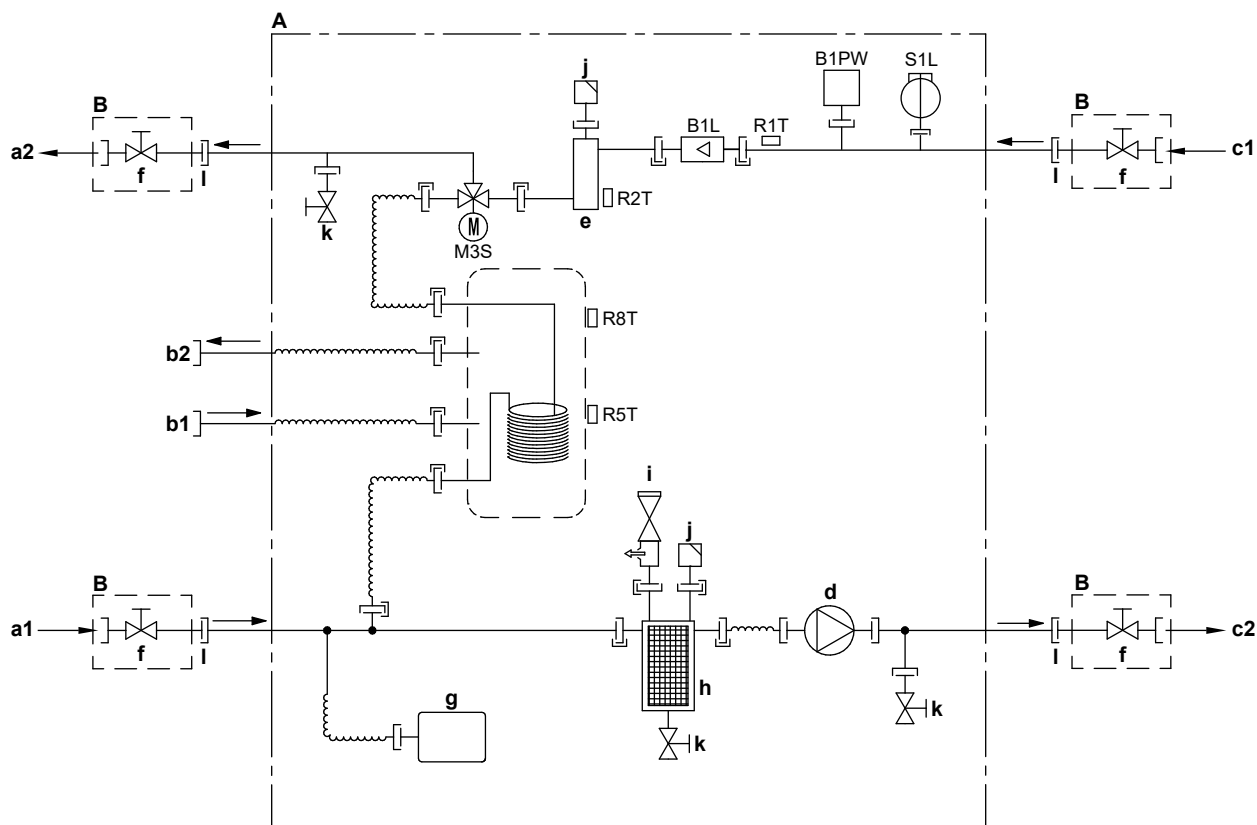
- 5 Open the stop valves and add water to the water circuit if needed.

11 Technical data

A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible). The **full set** of latest technical data is available on the Daikin Business Portal (authentication required).

11 Technical data

11.1 Piping diagram: Indoor unit



3D120611B

- A** Indoor unit
- B** Field installed
- a1** Space heating/cooling – Water IN (screw connection, 1")
- a2** Space heating/cooling – Water OUT (screw connection, 1")
- b1** DHW – Cold water IN (screw connection, 3/4")
- b2** DHW – Hot water OUT (screw connection, 3/4")
- c1** Water IN from outdoor unit (screw connection, 1")
- c2** Water OUT to outdoor unit (screw connection, 1")
- d** Pump
- e** Backup heater
- f** Shut-off valve, male-female 1"
- g** Expansion vessel
- h** Magnetic filter/dirt separator
- i** Safety valve
- j** Air purge
- k** Drain valve
- l** Loose nut 1"
- B1L** Flow sensor
- B1PW** Space heating water pressure sensor
- M3S** 3-way valve (space heating/domestic hot water)
- R1T** Thermistor (water IN)
- R2T** Thermistor (backup heater – water OUT)
- R5T, R8T** Thermistor (tank)
- S1L** Flow switch
- Screw connection
- Flare connection
- Quick coupling
- Brazed connection

11.2 Wiring diagram: Indoor unit

See the internal wiring diagram supplied with the unit (on the inside of the indoor unit switch box cover). The abbreviations used are listed below.

Notes to go through before starting the unit

English	Translation
Notes to go through before starting the unit	Notes to go through before starting the unit
X1M	Main terminal
X2M	Field wiring terminal for AC
X5M	Field wiring terminal for DC
X6M	Backup heater power supply terminal
-----	Earth wiring
-----	Field supply
①	Several wiring possibilities
	Option
	Not mounted in switch box
	Wiring depending on model
	PCB
Note 1: Connection point of the power supply for the BUH/BSH should be foreseen outside the unit.	Note 1: Connection point of the power supply for the backup heater should be foreseen outside the unit.
Backup heater power supply	Backup heater power supply
<input type="checkbox"/> 3V3 (1N~, 230 V, 3 kW)	<input type="checkbox"/> 3V3 (3~, 230 V, 6 kW)
<input type="checkbox"/> 6T1 (3~, 230 V, 6 kW)	<input type="checkbox"/> 6T1 (3~, 230 V, 6 kW)
<input type="checkbox"/> 6V3 (1N~, 230 V, 6 kW)	<input type="checkbox"/> 6V3 (1N~, 230 V, 6 kW)
<input type="checkbox"/> 6WN (3N~, 400 V, 6 kW)/9WN (3N~, 400 V, 9 kW)	<input type="checkbox"/> 6WN/9WN (3N~, 400 V, 6 kW)
User installed options	User installed options
<input type="checkbox"/> LAN adapter	<input type="checkbox"/> LAN adapter
<input type="checkbox"/> Remote user interface	<input type="checkbox"/> User interface used as room thermostat
<input type="checkbox"/> Ext. indoor thermistor	<input type="checkbox"/> External indoor thermistor
<input type="checkbox"/> Ext outdoor thermistor	<input type="checkbox"/> External outdoor thermistor
<input type="checkbox"/> Digital I/O PCB	<input type="checkbox"/> Digital I/O PCB
<input type="checkbox"/> Demand PCB	<input type="checkbox"/> Demand PCB
<input type="checkbox"/> Bottom plate heater	<input type="checkbox"/> Bottom plate heater
Main LWT	Main leaving water temperature
<input type="checkbox"/> On/OFF thermostat (wired)	<input type="checkbox"/> On/OFF thermostat (wired)
<input type="checkbox"/> On/OFF thermostat (wireless)	<input type="checkbox"/> On/OFF thermostat (wireless)
<input type="checkbox"/> Ext. thermistor	<input type="checkbox"/> External thermistor
<input type="checkbox"/> Heat pump convector	<input type="checkbox"/> Heat pump convector
<input type="checkbox"/> Safety thermostat	<input type="checkbox"/> Safety thermostat
Add LWT	Additional leaving water temperature
<input type="checkbox"/> On/OFF thermostat (wired)	<input type="checkbox"/> On/OFF thermostat (wired)
<input type="checkbox"/> On/OFF thermostat (wireless)	<input type="checkbox"/> On/OFF thermostat (wireless)
<input type="checkbox"/> Ext. thermistor	<input type="checkbox"/> External thermistor
<input type="checkbox"/> Heat pump convector	<input type="checkbox"/> Heat pump convector

Position in switch box

English	Translation
Position in switch box	Position in switch box

Legend

A1P	Main PCB
-----	----------

A2P	*	On/OFF thermostat (PC=power circuit)
A3P	*	Heat pump convector
A4P	*	Digital I/O PCB
A8P	*	Demand PCB
A10P		MMI (= user interface connected to the indoor unit) – Power supply unit PCB
A11P		MMI (= user interface connected to the indoor unit) – Main PCB
A13P	*	LAN adapter
A14P	*	User interface PCB
A15P	*	Receiver PCB (wireless On/OFF thermostat)
CN* (A4P)	*	Connector
DS1(A8P)	*	DIP switch
F1B	#	Overcurrent fuse backup heater
F1U, F2U (A4P)	*	Fuse 5 A 250 V for digital I/O PCB
K1M, K2M		Contacteur backup heater
K5M		Safety contacteur backup heater
K*R (A4P)		Relay on PCB
M2P	#	Domestic hot water pump
M2S	#	2-way valve for cooling mode
PC (A15P)	*	Power circuit
PHC1 (A4P)	*	Optocoupler input circuit
Q1L		Thermal protector backup heater
Q4L	#	Safety thermostat
Q*DI	#	Earth leakage circuit breaker
R1H (A2P)	*	Humidity sensor
R1T (A2P)	*	Ambient sensor On/OFF thermostat
R2T (A2P)	*	External sensor (floor or ambient)
R6T	*	External indoor or outdoor ambient thermistor
S1S	#	Preferential kWh rate power supply contact
S2S	#	Electricity meter pulse input 1
S3S	#	Electricity meter pulse input 2
S6S~S9S	*	Digital power limitation inputs
SS1 (A4P)	*	Selector switch
TR1		Power supply transformer
X6M	#	Backup heater power supply terminal strip
X*, X*A, X*Y, Y*		Connector
X*M		Terminal strip

- * Optional
Field supply

Translation of text on wiring diagram

English	Translation
(1) Main power connection	(1) Main power connection
For preferential kWh rate power supply	For preferential kWh rate power supply
Indoor unit supplied from outdoor	Indoor unit supplied from outdoor
Normal kWh rate power supply	Normal kWh rate power supply
Only for normal power supply (standard)	Only for normal power supply (standard)
Only for preferential kWh rate power supply (outdoor)	Only for preferential kWh rate power supply (outdoor)
Outdoor unit	Outdoor unit

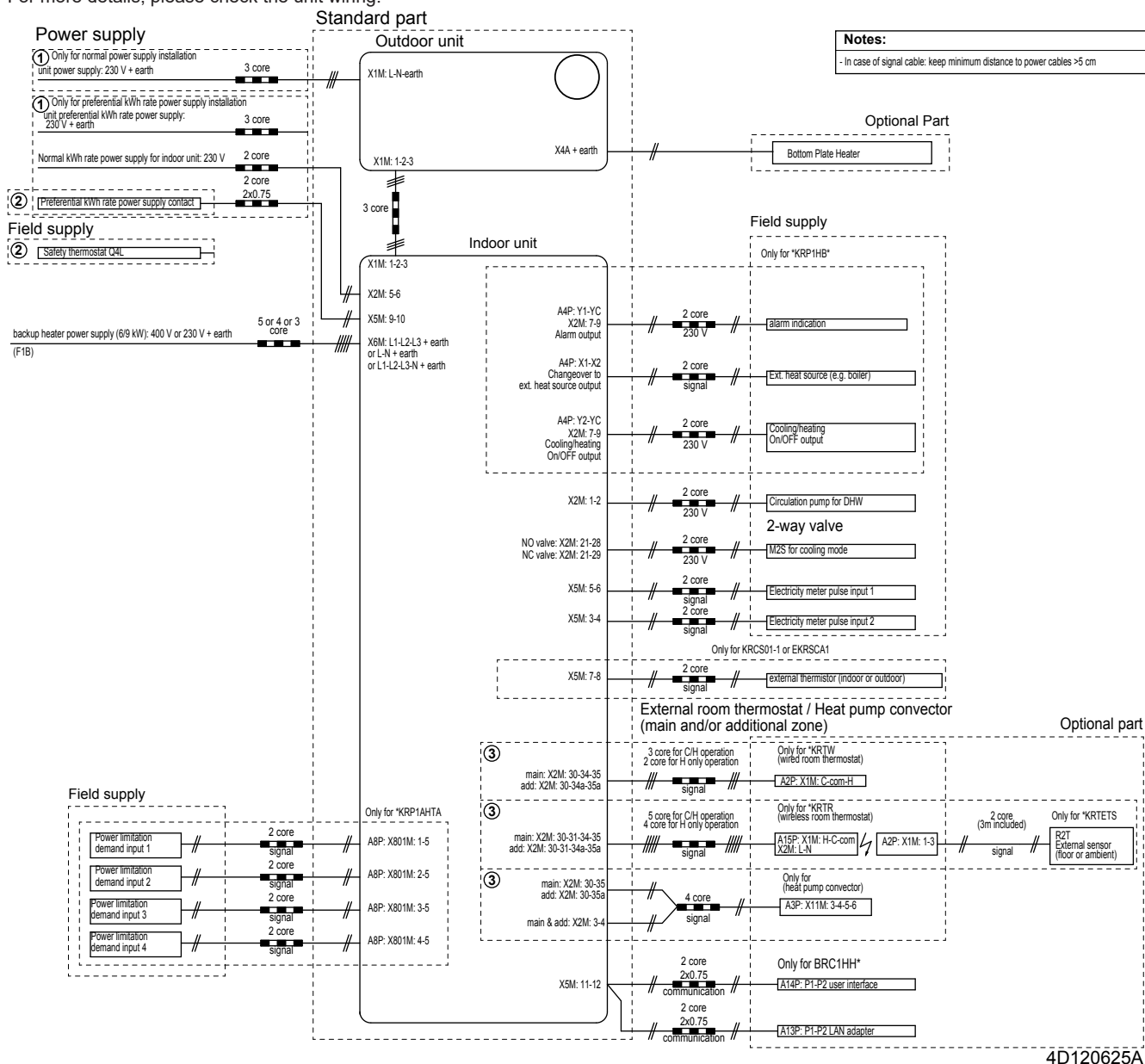
11 Technical data

English	Translation
Preferential kWh rate power supply contact: 16 V DC detection (voltage supplied by PCB)	Preferential kWh rate power supply contact: 16 V DC detection (voltage supplied by PCB)
SWB	Switch box
Use normal kWh rate power supply for indoor unit	Use normal kWh rate power supply for indoor unit
(2) Backup heater power supply	(2) Backup heater power supply
Only for ***	Only for ***
(3) User interface	(3) User interface
Only for LAN adapter	Only for the LAN adapter
Only for remote user interface EKRUDAS	Only for the user interface used as room thermostat (EKRUDAS)
(5) Ext. thermistor	(5) External thermistor
SWB	Switch box
(6) Field supplied options	(6) Field supplied options
12 V DC pulse detection (voltage supplied by PCB)	12 V DC pulse detection (voltage supplied by PCB)
230 V AC supplied by PCB	230 V AC supplied by PCB
Continuous	Continuous current
DHW pump output	Domestic hot water pump output
DHW pump	Domestic hot water pump
Electrical meters	Electricity meters
For safety thermostat	For safety thermostat
Inrush	Inrush current
Max. load	Maximum load
Normally closed	Normally closed
Normally open	Normally open
Safety thermostat contact: 16 V DC detection (voltage supplied by PCB)	Safety thermostat contact: 16 V DC detection (voltage supplied by PCB)

English	Translation
Shut-off valve	Shut-off valve
SWB	Switch box
(7) Option PCBs	(7) Option PCBs
Alarm output	Alarm output
Changeover to ext. heat source	Changeover to external heat source
Max. load	Maximum load
Min. load	Minimum load
Only for demand PCB option	Only for demand PCB option
Only for digital I/O PCB option	Only for digital I/O PCB option
Options: ext. heat source output, alarm output	Options: external heat source output, alarm output
Options: On/OFF output	Options: On/OFF output
Power limitation digital inputs: 12 V DC / 12 mA detection (voltage supplied by PCB)	Power limitation digital inputs: 12 V DC / 12 mA detection (voltage supplied by PCB)
Space C/H On/OFF output	Space cooling/heating On/OFF output
SWB	Switch box
(8) External On/OFF thermostats and heat pump convector	(8) External On/OFF thermostats and heat pump convector
Additional LWT zone	Additional leaving water temperature zone
Main LWT zone	Main leaving water temperature zone
Only for external sensor (floor/ambient)	Only for external sensor (floor or ambient)
Only for heat pump convector	Only for heat pump convector
Only for wired On/OFF thermostat	Only for wired On/OFF thermostat
Only for wireless On/OFF thermostat	Only for wireless On/OFF thermostat

Electrical connection diagram

For more details, please check the unit wiring.



11 Technical data

11.3 Technical specifications: Domestic hot water tank

11.3.1 Test results in accordance with EN12897 (2016)



INFORMATION

This unit has been tested and approved according to BS EN12897:2016

Description	Hot water capacity	Reheat time
EAVH16SU18DA6V	145 l	15 min 26 sec
EAVH16SU23DA6V	195 l	20 min 06 sec

11.3.2 Warning label

WARNING TO USER

- Do not remove or adjust any component part of this installation. Contact the installer.
- Should the system develop a fault, switch the system off and contact the installer.

WARNING TO INSTALLER

- This installation is subject to building regulation approval, notify Local Authority of intention to install.
- Use only manufacturer's recommended spare parts. Contact your local Daikin dealer.
- Installed by

name

address

tel. No.

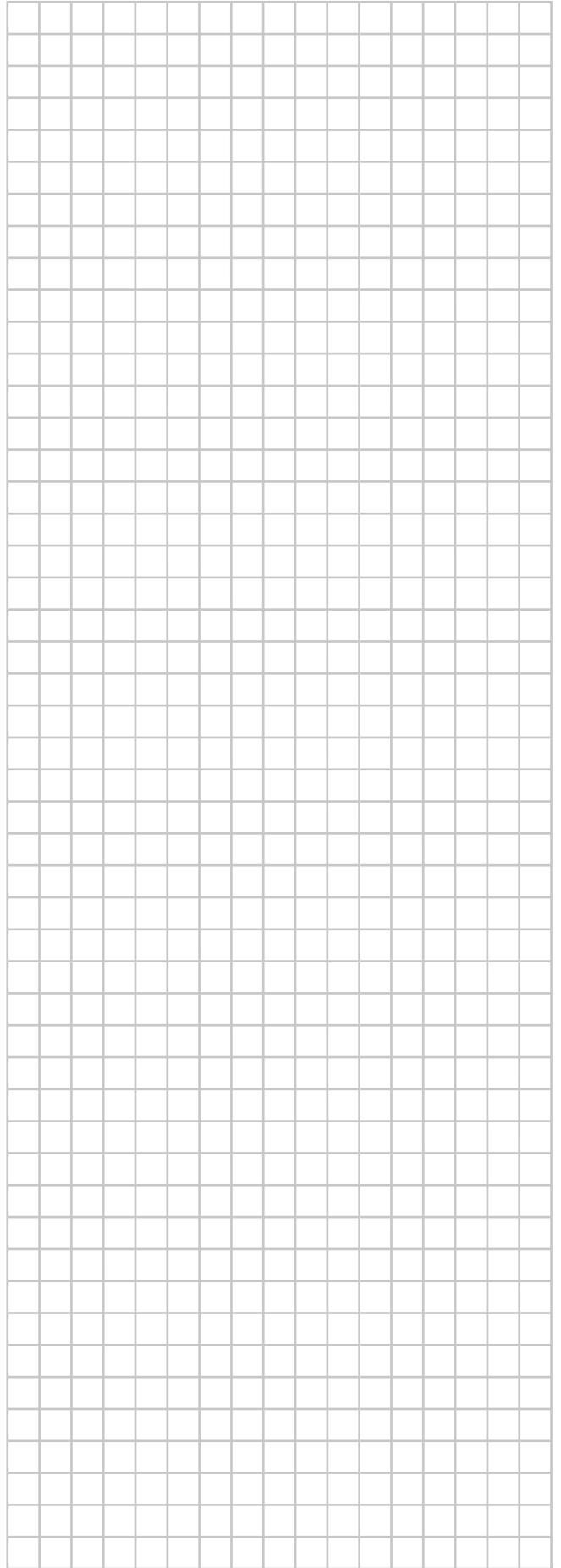
completion date

TECHNICAL SPECIFICATIONS EN12897: 2016

- Maximum water supply pressure to pressure reducing valve: **16 bar**
- Operating pressure/set pressure of pressure reducing valve: **3.5 bar**
- Maximum primary working pressure (heating): **2.5 bar**
- Maximum flow temperature: **65 °C**
- Expansion vessel pre-charge pressure: **3.5 bar**
- Expansion valve setting: **8 bar**
- Temperature and pressure relief valve replacement part No.: **302810P**
- Operating pressure of temperature and pressure relief valve: **10 bar**
- Operating temperature of temperature and pressure relief valve: **95 °C**
- Operating temperature of thermal cut-out (2 pieces): **89 °C**
- Primary heating power input:
 - EAVH16SU18DA6V **5.5 kW**
 - EAVH16SU23DA6V **6.7 kW**
- Primary flow rate to reach primary heating power input: **15 l/min**
- Standing heat loss:
 - EAVH16SU18DA6V **1.35 kWh/24h**
 - EAVH16SU23DA6V **1.76 kWh/24h**
- Model storage capacity mass of unit when full
 - EAVH16SU18DA6V **180 l** **289 kg**
 - EAVH16SU23DA6V **220 l** **338 kg**
- Maximum design pressure: **10 bar**
- Rated volume heat exchanger: **9.1 l**

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